

QUALIFICATION DETAILS

Qualification number/Te nama o te tohu mātauranga	2876		
English title/Taitara Ingarihi	New Zealand Diploma in Social Services (Māori)		
Māori title/Taitara Māori	Te Pou Tautoko i te Ora		
Version number/Te putanga	4	Qualification type/Te momo tohu	Diploma
Level/Te kaupae	5	Credits/Ngā whiwhinga	120
NZSCED/Whakaraupapa	090511 Society and Culture > Human Welfare Studies and Services > Community Client Care		
Qualification developer/Te kaihanganga tohu	NZQA Māori Qualifications Services		
Review Date /Te rā arotake	December 2031		

OUTCOME STATEMENT/TE TAUĀKI Ā-HUA

Strategic Purpose statement/Te rautaki o te tohu
This qualification is intended for those seeking to extend their skills and knowledge to deliver social services to whānau, hapū, iwi and hapori. Graduates will be able to lead and implement whānau-centred models of service delivery in social services contexts, clarify and meet legislative requirements from a mātauranga Māori worldview perspective, and facilitate a conflict resolution process.

Graduate Profile/Ngā hua o te tohu
Graduates of this qualification will be able to: 1. Apply mātauranga Māori and legislative requirements into organisational practice in a social services delivery context. 2. Analyse and report on the effectiveness of whānau-centred social services provision in meeting multiple social services needs of whānau, hapū, iwi and hapori. 3. Apply the skills and knowledge required to work with Māori and non-Māori to improve the social wellbeing of whānau, hapū, iwi and hapori and to address disparities. 4. Work in partnership with both Māori and non-Māori to promote cultural safety, social justice and social equity, taking responsibility for personal professional development. 5. Develop social service initiatives that incorporate values, ethical principles, cultural identity and other worldviews for whānau, hapū, iwi and hapori.

6. Deliver social services communication strategies to whānau, hapū, iwi and hāpori that promote social wellbeing and positive development.

Guiding Principles/Ngā kaupapa o te tohu

Whanaungatanga

This principle highlights the importance of cultural values, reo, tikanga and kawa in establishing, building and maintaining positive relationships, obligations and responsibilities within and between whānau, hapū, iwi, and hāpori.

Kaitiakitanga

This principle refers to the roles and responsibilities supporting the protection, maintenance and strengthening of the mauri, mana and tapu of whānau, hapū, iwi and hāpori through the delivery of culturally appropriate and effective practices. Understanding what kaitiakitanga is and how this can assist with professional and personal self-care and responsibility in the contexts of social services.

Pūkengatanga

This principle highlights the importance of keeping abreast with bodies of knowledge, technologies and models of whānau-centred social services provisions; and the ability to self-reflect using various models of practice as part of continuous self-improvement and, sharing lessons learnt with whānau, hapū, iwi and hāpori.

Manaakitanga

This principle reflects the ability to provide whānau-centred social services in a caring, mana-enhancing and culturally appropriate manner for whānau, hapū, iwi and hāpori.

Rangatiratanga

This principle emphasises the importance of having the knowledge, skills and experience to support the delivery of whānau-centred social services to whānau, hapū, iwi and hāpori. This includes knowledge of understanding the difference between Te Tiriti o Waitangi and The Treaty of Waitangi and how it is applicable to Aotearoa today. This should include local kawa and tikanga; use of reo; role-modelling positive behaviours based on kaupapa Māori principles; meeting legal and ethical requirements from a Māori worldview.

Mauri Ora

This principle explores the mana and mauri of diverse cultural identities of whānau, hapū, iwi, or hāpori, to ensure that engagement with kaupapa Māori embraces mauri ora.

Education Pathway/Ngā huarahi mātauranga

Graduates may continue their higher-level qualifications including:

- New Zealand Diploma in Kaupapa Māori Public Health (Level 6) [Ref: 2872]
- Te Pūkairua Whānau Ora (Kaupae 6) [Ref:5341], New Zealand Diploma in Whānau Ora (Level 6) [Ref:5341]

Graduates may progress to higher level qualifications in the social services field.

Employment, Cultural, Community Pathway/Ko ngā huarahi ā-mahi, ā-ahurea, ā-whānau, ā-hapū, ā-iwi, ā-hapori anō hoki

Graduates of this qualification will have the transferable skills and knowledge to undertake roles as:

- whānau ora advisor
- whānau ora advocate
- whānau ora negotiator
- domestic violence facilitator
- navigator
- health promoter
- cultural advisor in private and public sector
- advocacy
- youth council work
- social services kaiāwhina.

QUALIFICATION SPECIFICATIONS/NGĀ TAUWHĀITITANGA O TE TOHU

Qualification Award/Te whakawhiwhinga o te tohu	This qualification may be awarded by any organisation that has an approved programme of study or accreditation to deliver an approved programme leading to the qualification.
Evidence requirements for assuring consistency/Ngā taunaki hei whakaū i te tauritenga	N/A
Minimum standard of achievement and standards for grade endorsements/Te pae o raro e tutuki ai, ngā paerewa hoki hei whakaatu i te taumata o te whakatutukinga	Achieved.
Other requirements for the qualification (including regulatory body or legislative requirements)/Kō ētahi atu here o te tohu (tae atu hoki ki ngā here ā-hinonga whakamarumarū, ki ngā here ā-ture rānei)	None.
General conditions for programme/Ngā tikanga whānui o te hōtaka	Programme delivery and all assessments must actively support ways of teaching, learning, learning support, and pastoral care preferred by Māori. Programmes should include mechanisms and protocols to engage, involve and consult tangata whenua and/or mana

	whenua with regard to local tikanga and kawa pertaining to the outcomes of the qualification. All programmes leading to a qualification approved under Te Hono o Te Kahurangi and listed on the New Zealand Qualifications and Credentials Framework (NZQCF), will be evaluated under Te Hono o Te Kahurangi quality assurance.
--	---

**CONDITIONS RELATING TO THE GRADUATE PROFILE/NGĀ TIKANGA E HĀNGAI ANA KI
NGA HUA O TE TOHU**

Qualification outcomes/Ngā hua		Credits/Ngā whiwhinga	Conditions/Ngā tikanga
1.	Apply mātauranga Māori and legislative requirements into organisational practice in a social services delivery context.	20	
2.	Analyse and report on the effectiveness of whānau-centred social services provision in meeting multiple social services needs of whānau, hapū, iwi and hāpori.	20	
3.	Apply the skills and knowledge required to work with Māori and non-Māori to improve the social wellbeing of whānau, hapū, iwi and hāpori and to address disparities.	20	
4.	Work in partnership with both Māori and non-Māori to promote cultural safety, social justice and social equity, taking responsibility for personal professional development.	20	
5.	Develop social service initiatives that incorporate values, ethical principles, cultural identity and other worldviews for whānau, hapū, iwi and hāpori.	20	
6.	Deliver social services communication strategies to whānau, hapū, iwi and hāpori that promote social wellbeing and positive development.	20	

TRANSITION INFORMATION/HE KŌRERO WHAKAWHITI

Replacement information/He kōrero mō te whakakapi	N/A
Additional transition information/ Kō ētahi atu kōrero mō te whakakapi	Version Information The last date of assessment for version 3 is 31 December 2029. Version 3 of this qualification was published in January 2024 following a scheduled review. Please refer to Qualifications and Assessment Standards Approvals. The last date of assessment for version 2 is 31 December 2025. It is not intended that anyone be disadvantaged by this review. Anyone who feels they have been disadvantaged can appeal to NZQA Māori Qualification Services at: PO Box 160, Wellington 6140 Telephone: 04 463 3000 Email: mqs@nzqa.govt.nz Website: https://www.nzqa.govt.nz/.