

30 March 2023

[REDACTED]

[REDACTED]

Tēnā koe [REDACTED]

### Official Information Act Request

Thank you for your request of 6 March 2023, under the Official Information Act 1982, for the following information:

1. *How has the size of that team (QRS) changed over the last three years – at March 31 2020, 2021, 2022 and as of today?*
2. *Is it correct that the team was downsized at one stage in the last two years?*

*Question 1:*

The size of the team was as per the table below:

Date	Head count
31/03/2020	34
31/03/2021	29
31/03/2022	19
8/03/2023	50

*Question 2:*

Yes, there was a reduction of five staff in 2021 and a further reduction of ten staff in 2022. This reflected the low volume of applications for international qualifications assessments in 2021 and 2022. There was a rolling reduction as and when fixed term and casual contracts ended. Staff volumes increased in the latter part of 2022 as the volume of applications increased.

As part of the commitment to open and transparent government, NZQA is proactively releasing responses to Official Information Act requests which are of public interest. NZQA intends to publish its response to this request on its website with the next quarterly release of documents. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact [ministerials@nzqa.govt.nz](mailto:ministerials@nzqa.govt.nz).

If you are dissatisfied with our response, you have the right, under section 28(3) of the Official Information Act 1982, to lodge a complaint with the Office of the Ombudsman at

[www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Nāku nā



Dr Grant Klinkum  
Pouwhakahaere/Chief Executive