

10 October 2024



Tēnā koe [redacted]

### **Official Information Act Request**

Thank you for your request under the Official Information Act 1982 of seeking information about recent workforce changes.

New Zealand Qualifications Authority (NZQA) was not specifically directed to cut costs. However, there has been a change management process undertaken in 2024.

In response to your queries:

- **How many roles your organisation has reduced by (net reduction, including vacancies)?**  
*NZQA has reduced by a net reduction of 34 roles.*
- **How many roles have now actually gone as part of this process (ie they no longer exist), and how many roles still exist but have been disestablished so will be gone on a certain date? (We are trying to get a sense of how far through the changes you are)**  
*In total 66 roles were disestablished and 32 new roles created. All of the roles that were disestablished ended on 31 July 2024.*
- **If proposals are still being considered, how many roles are proposed to be cut (I understand this is subject to consultation and final confirmation)?**  
*No proposals are still being considered*
- **Has your organisation completed its restructuring, or is this process still ongoing?**  
*The restructuring is complete.*
- **If it's still ongoing, what is the timeframe for this, and can you advise what this entails?**  
*Not applicable.*
- **If your organisation has not cut roles at all, does it plan to?**  
*Not applicable.*

Our response to your request may be published on our website after five working days. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact Elizabeth Templeton in the Office of the Chief Executive, email [elizabeth.templeton@nzqa.govt.nz](mailto:elizabeth.templeton@nzqa.govt.nz) or telephone (04) 463 3339.

You have the right to seek an investigation or review by the Ombudsman of this decision under section 28(3) of the Official Information Act 1982. Details of how to make a complaint can be found at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Nāku nā

A handwritten signature in black ink, appearing to read 'Grant Klinkum', written over a horizontal line.

Dr Grant Klinkum  
Pouwhakahaere/Chief Executive