

14 October 2025

[REDACTED]

Tēnā koe [REDACTED]

### Official Information Act Request

Thank you for your request, transferred to NZQA on 23 September 2025, under the Official Information Act 1982, for the following information:

*In relation to NZQA Unit Standard 10851 (with a credit value of 7), has WorkSafe or any other agency raised concerns about the alignment between credit values (e.g., 7 credits = 70 notional learning hours) and the actual delivery timeframes being used by training providers (e.g., single-day training)?*

Your request has been considered under the Official Information Act 1982.

NZQA has not received any communication from any party concerning the credit value of unit standard 10851 Operate a powered industrial lift truck (forklift).

We note that the unit standard 10851 is expiring and has been replaced by skill standard 40735.

Skill standard 40735 has a credit value of 4 (or 40 notional learning hours) and is intended for people with no experience who want to learn how to operate a forklift safely. If you wish to know more about the new skill standard, Hanga-Aro-Rau | Engineering, Manufacturing and Logistics Workforce Development Council can be contacted at [qualifications@hangaarorau.nz](mailto:qualifications@hangaarorau.nz).

NZQA and workforce development councils are aware of the issue you raise. You may be interested in this report prepared by Waihanga Ara Rau | Building Institute Aotearoa that addresses the alignment of short course length and credit values [Short-Course-Training-and-Assessment-Guidance-Document\\_V2.pdf](#). The report is part of a wider project, detail of which can be found on their website.

You may be aware that workforce development councils are transitioning to industry skills boards (ISBs) in early 2026, as part of the Government's reforms of vocational education and training. We will also be discussing this matter with ISBs during their establishment period in early 2026.

Our response to your request may be published on our website after five working days. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact Elizabeth Templeton in the Office of the Chief Executive, email [elizabeth.templeton@nzqa.govt.nz](mailto:elizabeth.templeton@nzqa.govt.nz) or telephone (04) 463 3339.

You have the right to seek an investigation or review by the Ombudsman of this decision under section 28(3) of the Official Information Act 1982. Details of how to make a complaint can be found at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Nāku nā



Dr Grant Klinkum  
Pouwhakahaere/Chief Executive