



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AOI

### Education Report: NZQA’s near-final 2019/20 – 2022/23 Statement of Intent (SOI) and near final 2019/20 Statement of Performance Expectations (SPE)

Date:	30 April 2019	NZQA Priority:	High
Security Level:	In confidence	Report No.	CR18751

	Action Sought	Deadline
Minister of Education	<p><b>provide</b> comment on the near-final SOI.</p> <p><b>provide</b> comment on the near-final SPE.</p> <p><b>agree</b> to forward copies of the near-final SOI and near-final SPE to Associate Ministers for comment.</p>	21 May 2019

Enclosure/Appendix: Yes/No

Round Robin Yes/No

### Contact for Telephone Discussion (if required)

Name	Position	Telephone	Cellphone	1 <sup>st</sup> Contact
Daryn Bean	Deputy Chief Executive Strategic and Corporate	(04) 463 4351	[Redacted]	✓
[Redacted]	Principal Advisor, Organisational Performance and Customer Insights	[Redacted]	[Redacted]	[Redacted]

redacted s9(2)(a)

### The following departments/agencies have seen this report:

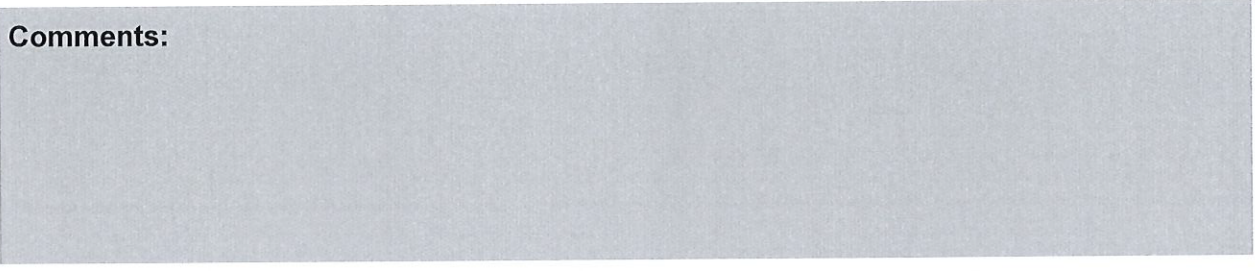
- ✓ Ministry of Education, Audit New Zealand

### Minister’s Office to Complete:

- Noted
- Seen
- Approved
- Needs change
- Withdrawn
- Overtaken by Events
- See Minister’s comments
- Declined

Referred to:

**Comments:**



**Education Report: NZQA's near-final 2019/20 – 2022/23 Statement of Intent (SOI) and near final 2019/20 Statement of Performance Expectations (SPE)**

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**Recommended Action**

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It is recommended that you:

- a. **review** the near-final SOI;
- b. **review** the near-final SPE;
- c. **agree** to forward copies of the near-final SOI and the near-final SPE to Associate Ministers for comment;

**AGREE/DISAGREE**

- d. **provide** any comment on the near-final SOI by 21 May 2019;
- e. **provide** any comment on the near-final SPE by 21 May 2019;
- f. **note** that we will incorporate any feedback that you may have and a final copy of the documents will be provided to your office prior to publication on the NZQA website; and
- g. **release** this submission as part of proactive release once the final SOI and the final SPE have been published.



Karen Poutasi (Dr)  
Chief Executive

30 April 2019

NOTED/AGREED

Hon Chris Hipkins  
Minister of Education

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## **Education Report: NZQA's near-final 2019/20 – 2022/23 Statement of Intent (SOI) and near final 2019/20 Statement of Performance Expectations (SPE)**

### **Purpose of Report**

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1. To provide you with a copy of NZQA's near-final SOI and near-final SPE for your review and comment.

### **Background**

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2. NZQA's near-final SOI and near-final SPE are attached. These documents have been developed together to help ensure strong links between the SOI and SPE.
3. The NZQA Board approved the documents on 30 April 2019 for submission to you.
4. These documents show NZQA's updated performance framework with a focus on equity of access to qualifications supporting intergenerational wellbeing and qualifications enabling life-long learning. There is also a greater focus on the voice of the customer.
5. The importance of te reo Māori has been reflected with the performance framework translated into te reo Māori and the use of bilingual headings.
6. NZQA is taking a continuous improvement approach to its performance measures, with a shift from volume and demand driven measures to more insightful indicators of performance with a customer focus. This takes into account advice from the Ministry of Education, Audit New Zealand and Treasury. This approach to improving performance measures will continue during the 2019/20 financial year, for inclusion in the 2020/21 SPE.
7. NZQA has developed these documents in consultation with the Ministry of Education and Audit New Zealand. Other sector agencies such as the Tertiary Education Commission and the Education Review Office have also reviewed the draft performance framework. Relevant feedback has been incorporated into these near-final versions.
8. To meet the requirement in the Crown Entities Act, s146(2)(b) and s149I(b), you are required to provide your comments to NZQA on these documents within fifteen working days of receiving them (i.e. by 21 May 2019). Once final comments are received from you and Associate Ministers, NZQA will finalise these documents. Two NZQA Board members will sign the final copy of each. We will provide the final copy of each to your office prior to publication.
9. NZQA recommends that this report is proactively released, once the final SOI and final SPE have been published.