

20 February 2020

Dear [REDACTED]

### Official Information Act Request

Thank you for your request of 22 January 2020 which was transferred from the office of the Minister of Education to the New Zealand Qualifications Authority (NZQA) under section 14(b)(i) of the Official Information Act 1982 (OIA) for the following information:

- *A list of all the Micro/Nano Qualifications that were introduced under your government?*
- *Providers of I.T.O. based training and education.*

Attached is a list of micro-credentials that have been approved by NZQA under the current government. This includes the micro-credentials that were included in the August 2017 to June 2018 pilot for micro-credentials, and all micro-credentials approved after the formal introduction of micro-credentials in August 2018.

This list only includes micro-credentials offered by quality assured tertiary education organisations in New Zealand and approved through NZQA's quality assurance systems. NZQA has arranged this list by industry training organisations (ITOs) that facilitate micro-credential training, and other tertiary providers that offer micro-credentials.

NZQA has interpreted the second part of your request to mean ITOs that arrange the training that leads to qualifications and micro-credentials. Attached is a list of these ITOs and the areas of industry they cover.

As part of the commitment to open and transparent government, NZQA is proactively releasing responses to OIA requests of public interest. NZQA intends to publish this response to your request on its website in March 2020. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact [REDACTED] in the Office of the Chief Executive, email [REDACTED]@nzqa.govt.nz or telephone (04) 463 [REDACTED]

If you are dissatisfied with our response, you have the right, under section 28(3) of the OIA, to lodge a complaint with the Office of the Ombudsman at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Yours sincerely



Karen Poutasi (Dr)  
Chief Executive

List of Industry Training Organisations in New Zealand as of January 2020

Formal Name	Trading As	Industries/areas of industry covered
Building and Construction Industry Training Organisation	BCITO	<p>BCITO is recognised as an industry training organisation for the following specified industries:</p> <p>Building and Construction; Fibrous Plastering; Solid Plastering; Tiling; Cement and Concrete; Architectural Technology; Quantity Surveying and Construction Technology; Blocklaying; Bricklaying; Masonry, Monumental Masonry and Stonemasonry; Automotive Re-glazing; Glass and Glazing; Joinery; Architectural Aluminium Joinery; Kitchen and Bathroom Design and Manufacturing; Interior Design; Flooring; and Painting and Paperhanging (Painting and Decorating).</p>
The Skills Organisation		<p>The Skills Organisation Incorporated is recognised as an industry training organisation for the following specified industries:</p> <p>Electro-technology; Security; Offender Management; Contact Centres; Emergency Services (specifically Ambulance); Fire and Rescue; Civil Defence and First Aid; Occupational Health and Safety; New Zealand Fire Service Commission and Fire Service; Financial Services (including Credit Management and Control); Real Estate (including Property Management and Body Corporate Services); Cranes; Power Operated Elevating Platforms; Scaffolding; Rigging; Industrial Rope Access; Plumbing; Gasfitting; Drainlaying; Concrete Roofing, Tiling, Metal Roofing and Cladding Manufacturing industries; Local Government; and The Public Service as listed in the First Schedule to the State Sector Act 1988; other organisations defined as departments for the purposes of the Public Finance Act 1989; Offices of Parliament; Crown Entities defined as Crown Agents, Autonomous Crown Entities and Independent Crown Entities; and the State-owned Enterprises Quotable Value Limited and Assure Quality Limited (not including the animal products inspection industry).</p> <p>Excluded from this coverage are:</p> <p>Crown Entities which are direct providers of health services (including hospitals, health boards etc.), or direct providers of education services (including schools and tertiary education institutions); Crown Research Institutes; and</p>

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Formal Name	Trading As	Industries/areas of industry covered
		State-owned Enterprises and Crown Companies except as specified above.
Competenz	Competenz	<p>Competenz Trust is recognised as an industry training organisation for the following industries:</p> <p>Mechanical engineering, including fitting and machining, general engineering, metal casting, and toolmaking</p> <p>Engineering fabrication, including heavy and light fabrication and steel construction, and excluding boat building</p> <p>Locksmithing and gunsmithing</p> <p>Lift and escalator servicing</p> <p>Mechanical building services (formerly known as heating, ventilation and air conditioning services)</p> <p>Refrigeration and air conditioning</p> <p>Fire protection systems, including fire detection and protection systems and equipment</p> <p>Food and beverage processing, including general food processing, poultry processing, alcoholic and non-alcoholic beverage processing (including wine production), and cigarette and tobacco product manufacturing, but excluding meat, seafood and dairy product manufacturing</p> <p>Baking, including craft and plant baking of bread, cake, pastry and biscuit products</p> <p>Retail meat, including butchery, cured meat and smallgoods manufacturing but excluding meat processing</p> <p>Rail operations and infrastructure, including rail passenger and freight transport, but excluding dairy operations</p> <p>Forest industries, including forest establishment, forest nursery operation, silviculture and harvesting</p> <p>Maritime, including the operation of all civilian and Defence Force vessels, but excluding those vessels whose primary purpose is commercial fishing</p> <p>Wood manufacturing, including solid wood processing, wood panel manufacturing, pulp, paper, paperboard and fibreboard packaging manufacturing, and tissue converting</p>

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Formal Name	Trading As	Industries/areas of industry covered
		<p>Furniture manufacturing, including wooden, metal and upholstered furniture and bedding, and furniture (polishing)</p> <p>Biosecurity industry, including border quarantine activities</p> <p>General manufacturing, including steel manufacturing, chemical product manufacturing, cosmetics and toiletry preparation manufacturing, soap and other detergent manufacturing, paint, ink, resin and adhesives manufacturing, pharmaceutical manufacturing (excluding compounding of medicines in community and hospital pharmacies)</p> <p>Plastics processing, including basic polymer manufacturing and polymer manufacturing, but excluding tyre and adhesive products</p> <p>Glass and glass product manufacturing, including glass processing and engineering for glass blowing and bottle manufacturing</p> <p>Apparel and textile manufacturing, including clothing and footwear manufacturing, wool scouring, natural and synthetic textile manufacturing, textile product manufacturing (floor covering, cut and sewn products, and finishing) and knitted product manufacturing</p> <p>Laundry and drycleaning services</p> <p>Journalism, including print, publishing (newspaper, periodical, book, directory), radio, television and digital media</p> <p>Printing production, including printing and printing support services</p> <p>Graphic design, marketing and digital communications</p> <p>Signmaking, including signwriting and sign erection</p> <p>Protective coating industry, including abrasive blasting, and blasting coating operations</p>
Primary Industry Training Organisation		<p>Primary Industry Training Organisation Incorporated is recognised as an industry training organisation for the agriculture, animal care and handling, animal products inspection, baking yeasts manufacturing, dairy processing and manufacturing, equine (including racing), fellmongering, floristry, greyhound racing, horticulture,</p>

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		irrigation and hydrology, leather manufacturing, meat processing and manufacturing (excluding poultry), petrochemical, energy and chemical plant, rural servicing, seafood, and sports turf industries.
Skills Active Aotearoa Limited		Skills Active Aotearoa Limited is recognised as an industry training organisation for the sports, fitness, recreation, and performing arts industries. This includes the planning, management, promotion and delivery of sport, fitness, community recreation, outdoor recreation, diving (excluding aquaculture), snowsport and performing arts.
Funeral Service Training Trust of New Zealand		The Funeral Services Training Trust of New Zealand is recognised as an industry training organisation for the funeral industry (defined as funeral directing and embalming).
NZ Hair and Beauty Industry Training Organisation Inc	NITO	The New Zealand Hair and Beauty Industry Training Organisation Incorporated is recognised as an industry training organisation for the following specified industries: Hairdressing and Barbering; and Beauty.
Connexis Infrastructure ITO		<p>The Infrastructure Industry Training Organisation Incorporated (Connexis) is recognised as an industry training organisation for the following specified infrastructure industries:</p> <p>Telecommunications;</p> <p>water, including water reticulation, water treatment and wastewater treatment;</p> <p>electricity supply, including the management of power systems and assets, design, construction, operation and the maintenance of the production, transmission and utilisation of electrical energy; and</p> <p>civil infrastructure, including road construction and maintenance, civil engineering works, demolition, agricultural contracting and spraying, road marking and bitumen industries, surveying, planning and associated activities in an infrastructure construction process.</p>

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Formal Name	Trading As	Industries/areas of industry covered
<p>NZ Marine and Composites Industry Training Organisation</p>		<p>The Boating Industries Association of New Zealand Incorporated is recognised as an industry training organisation for the following industries:</p> <p>The design, building and manufacturing of yachts and boats from small dinghies to oceangoing motor and sail yachts up to an overall length of 120 metres (400 feet);</p> <p>marine oriented supporting activities such as the buying and selling of craft, maintenance and servicing of these vessels; and the sail making industry</p> <p>the distribution and retailing of marine products and services, marina operations, and the manufacturing of composites products (excluding aeronautical composites, which are covered by the Service Skills Institute)</p>
<p>Community Support Services ITO Limited</p>	<p>Careerforce</p>	<p>Community Support Services ITO Limited (trading as Careerforce) is the industry training organisation for health, disability, and community support has been granted for a period of five years:</p> <p>with effect from 19 March 2011 to 18 March 2016, to set standards at Levels 1-8 on the New Zealand Qualifications Framework for the sectors of aged care, addiction, allied health, core health, dental support, intellectual, physical and sensory disability, mental health, orderlies, primary and secondary health care, public health and whanau ora, except where the workforce is covered by the Health Practitioners Competence Assurance Act 2003;</p> <p>with effect from 30 August 2011 to 1 September 2016, to set standards at Levels 1-8 on the New Zealand Qualifications Framework for community work, counselling, employment support, iwi/Maori social services, Pacific Island social services, social work</p> <p>including in suicide intervention, abuse, neglect and violence, Tamariki Ora - Well Child Services, whanau/family and foster care, and youth work; and</p> <p>with effect from the publication of this New Zealand Gazette notice, to set standards at Levels 1-8 on the New Zealand Qualifications Framework for the contract cleaning industry and the urban pest management industry (including service technicians working in the industry).</p> <p>Ambulance, first aid, injury prevention, pre-hospital emergency care, occupational health and safety, pharmacy,</p>

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		<p>State services-related public administration and management are excluded from Careerforce coverage as they lie within the coverage of other standard setting bodies.</p>
MITO New Zealand Incorporated	MITO	<p>MITO is recognised as an industry training organisation for the following specified industries:</p> <p>Motor; Industrial Textile Fabrication; Commercial Road Transport (including State Sector and New Zealand Defence Force for road transport-related operations); Stevedoring and Ports; Road Transport Logistics and Warehousing; Freight Forwarding and Distribution; Extractives; Drilling; Gas; and Resource Recovery.</p>
ServiceIQ		<p>ServiceIQ is granted provisional recognition as an industry training organisation, for a period of two years from 1 January 2019, for the following specified industries:</p> <p>Accommodation: Including all hotels, motels and other commercial accommodation establishments such as backpackers, hostels, holiday accommodation parks, bed and breakfasts, lodges, resorts, halls of residence and apartments;</p> <p>Aviation: Aeronautical engineering, aircraft operation – including pilots, cabin crew, and aircrew, safety management, air traffic services, airline and airport operations, customer check-in, air cargo, and aviation ground support operations;</p> <p>Cafes, Bars, Restaurants: Including licensed or unlicensed cafes, bars, taverns, pubs and restaurants;</p> <p>Clubs: Including licensed or unlicensed clubs such as sport and recreation clubs, social clubs, working men’s clubs, cosmopolitan clubs, chartered clubs, town and country clubs, community clubs and Returned and Services’ Associations;</p> <p>Food Services: Including food service premises, on-premises catering and food services carried out in hospitals, residential, prisons, education facilities, offices, airports, factories and other workplaces, stadium and event catering, and off-premises catering;</p>

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		<p>Museum: Museums, including all collections, art galleries, historical societies, and science centres – either volunteer or permanently staffed;</p> <p>Quick Service Restaurants: Including fast-food and take-away national and regional chains, franchises and independent outlets;</p> <p>Retail: Including the operation of all forms of consumer based sales of goods and services including store-based, online, national and regional chains, franchises and independent outlets;</p> <p>Retail Supply Chain: Including the operation of all forms of resale, storage and distribution of goods including 3PL (Third Party Logistics) and 4PL (Fourth Party Logistics) operations;</p> <p>Tourism: Including all aspects of visitor services, attractions, adventure providers, tourism guiding and interpretation, event and conference organisers, retailers, regional tourism organisations and promotion boards, visitor information centres, casinos, tourism aspects of rental vehicle operators, railways and ferries, and other tourism related business; and</p> <p>Travel: Including the management and operation of all forms of retail, wholesale and corporate based sales, packaging or brokering of inbound and outbound travel and tourism products – including store-based, online and travel reservation centres.</p>

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List of approved micro-credentials as of Jan 2020

Title	Offered by	Level
Kitchen Installation micro-credential	Building and Construction Industry Training Organisation	3
Methamphetamine Sampling and Screening Assessment Micro-Credential	Community Support Services ITO Limited	4
Specialist Skills Mentor for Health or Wellbeing (Micro-credential)	Community Support Services ITO Limited	4
Forestry Operations - Environment (Micro-credential)	Competenz	3
Forestry Operations - Plant Plantation Trees (Micro-credential)	Competenz	3
Infrastructure - Erosion and Sediment Control Plans	Connexis Infrastructure ITO	4
Infrastructure - Principles of Erosion and Sediment Control	Connexis Infrastructure ITO	3
RockUp - Surface Mining and Quarrying (Micro-credential)	MITO New Zealand Incorporated	3
ShiftUp - Road Transport (Micro-credential)	MITO New Zealand Incorporated	2
StartUp(r) Accelerate - Automotive Engineering Micro-credential	MITO New Zealand Incorporated	3
StartUp(r) Accelerate - Collision Repair and Refinishing Micro-credential	MITO New Zealand Incorporated	3
StartUp(r) Ignition - Automotive Micro-credential	MITO New Zealand Incorporated	2
Working Safely with Electric Vehicles (Micro-credential)	MITO New Zealand Incorporated	4
Agrichemical - Certified Handler (Micro-credential) (Level 5)	Primary Industry Training Organisation	5
Agrichemical - Hazardous Substances Management (Micro-credential) (Level 4)	Primary Industry Training Organisation	4
Applications of Science and Technology in the Horticulture Production Sector (Micro-credential) (Level 3)	Primary Industry Training Organisation	3
Biosecurity Advice to Action (Micro-credential) (Level 5)	Primary Industry Training Organisation	5
Care for Companion Cats in an Animal Facility (Micro-credential)	Primary Industry Training Organisation	3
Care for Dogs in an Animal Facility (Micro-credential)	Primary Industry Training Organisation	3
Person Responsible - EnChem (Micro-credential) (Level 3)	Primary Industry Training Organisation	3
Introduction to Deepwater Commercial Fishing (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Introduction to Inshore Commercial Fishing (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Introduction to the Horticulture Production Sector (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Introduction to the Poultry Industry (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Introduction to the Woolshed (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Learner Shearer (Micro-credential) (Level 2)	Primary Industry Training Organisation	2
Learner Wool Handler (Micro-credential) Level 2	Primary Industry Training Organisation	2
Marine Mammal Medic (Micro-credential)	Primary Industry Training Organisation	3
Product to Plate Processes in the Horticulture Production Sector (Micro-credential) (Level 4)	Primary Industry Training Organisation	4
Refrigeration - EnChem (Micro-credential) (Level 4)	Primary Industry Training Organisation	4
Cultural Tourism (Micro-credential)	Eastern Institute of Technology	5
Food Costing (Micro-credential)	Eastern Institute of Technology	5
Sustainability in Tourism and Hospitality (Micro-credential)	Eastern Institute of Technology	5
Upselling for Tourism and Hospitality (Micro-credential)	Eastern Institute of Technology	5
Barista Training and Customer Service Fundamentals (Micro-credential)	Elite Management School (Wellington Campus)	2
Manual Eyebrow Cosmetic Tattooing Technique (Micro-credential)	Evolution School of Beauty & Massage	6
Welding Certificate in Health and Safety Industry Practices (Micro-credential)	Future Skills Academy	2
Welding Certificate in Industry Practice - Gas Tungsten Arc Welding Process on Steel Sheet and Aluminium Metals (Micro-credential)	Future Skills Academy	3
Welding Certificate in Industry Practices - Gas Metal Arc Welding Processes (Micro-credential)	Future Skills Academy	3
Welding Certificate in Industry Practices - Manual Metal Arc Welding Processes (Micro-credential)	Future Skills Academy	3
Welding Certificate in Introductory Welding Processes (Micro-credential)	Future Skills Academy	3
Data Science Essentials 1 (Micro-Credential)	Media Design School	6
Data Science Essentials 2 (Micro-credential)	Media Design School	6
Introduction to Artificial Intelligence for Society and Business Micro-credential	Nelson Marlborough Institute of Technology	5
Practising Leadership with Self-Awareness (Micro-credential)	New Zealand Academic and Learning Institute	5
Certificate in New Zealand Wine (Advanced)	New Zealand School of Food and Wine Limited	4
Certificate in New Zealand Wine (Advanced)	New Zealand School of Food and Wine Limited	4
Ear Assessment and Management for Health Practitioners (Micro-credential)	Northland Polytechnic	7

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Assessing Professional Competency for Health Practitioners (Micro-crediential)	Northland Polytechnic	5
Assess Candidate Performance using Micro-credientials (Micro-crediential)	Otago Polytechnic	4
Beauty Industry: Professional Practice (Micro-crediential)	Otago Polytechnic	3
Burns Lodge: Volunteer Fundamentals (Micro-crediential)	Otago Polytechnic	2
EduBit Meeting Administration: Planning, Organising and Minutes (Micro-crediential)	Otago Polytechnic	4
EduBit Safe Workshop Practices for Electric Vehicles (Micro-crediential)	Otago Polytechnic	3
Electric Vehicle Drive Systems Repairs (Micro-crediential)	Otago Polytechnic	5
Electric Vehicles Battery Diagnosis (Micro-crediential)	Otago Polytechnic	6
Electric Vehicles Battery Repairs (Micro-crediential)	Otago Polytechnic	6
Exceeding Customer/Visitor Expectations (Micro-crediential)	Otago Polytechnic	4
Health and Safety: Governance Role (Micro-crediential)	Otago Polytechnic	6
Health and Safety: Manager's Role (Micro-crediential)	Otago Polytechnic	5
iMoko Digital Health Aide (Micro-crediential)	Otago Polytechnic	4
Inspiring Communities: Community-Lead Development Facilitation (Micro-crediential)	Otago Polytechnic	5
Introduction to the Southern DHB Change Delivery Framework: Awareness and Access (Micro-crediential)	Otago Polytechnic	4
New Zealand Legislation for Internationally Qualified Veterinary Nurses (Micro-crediential)	Otago Polytechnic	2
Professional Project Manager (Micro-crediential)	Otago Polytechnic	6
Providing Customer Service to Culturally Diverse Customers (Micro-crediential)	Otago Polytechnic	6
Southern DHB Change Delivery Framework Project Reporting for a Project Manager (Micro-crediential)	Otago Polytechnic	3
Southern DHB Change Delivery Framework: Project Profiling and Planning for a Project Manager (Micro-crediential)	Otago Polytechnic	5
Southern DHB Change Delivery Framework: Stage Gate Document Preparation by a Project Manager (Micro-crediential)	Otago Polytechnic	5
Supervising Workplace Productivity (Micro-crediential)	Otago Polytechnic	5
Sustainability: Lead and Evaluator Strategy Implementation (Micro-crediential)	Otago Polytechnic	4
Sustainable Practice at Work (Micro-crediential)	Otago Polytechnic	5
Working Productively (Micro-crediential)	Otago Polytechnic	4
Effective self-assessment for quality outcomes (Micro-crediential)	Otago Polytechnic	4
International Dysphagia Diet Standardisation Initiative (IDDSI) for Catering (Micro-crediential)	QED Associates Limited	5
Compliance Officer Course (Micro-crediential)	ServiceIQ	3
Digital Skills for the Workplace (Micro-crediential)	Strategi Institute Limited	5
Contractual Requirements (Automotive Industry) (Micro-crediential)	The Mind Lab Limited Partnership	7
Personal Lending Skills (Automotive Industry) (Micro-crediential)	Waikato Institute of Technology	4
The Legal Context (Personal Lending) (Micro-crediential)	Waikato Institute of Technology	4
Techniques in Barbering (Micro-crediential)	Waikato Institute of Technology	4
Trauma Informed Care (Micro Crediential)	Western Institute of Technology at Taranaki	3
Young Enterprise Scheme (YES) (Micro-crediential)	Western Institute of Technology at Taranaki	7
	Young Enterprise Trust	3

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