

**From:** [Gavin Middleton](#)  
**To:** [Kristine Kilkelly](#)  
**Subject:** Draft media response  
**Date:** Wednesday, 16 December 2020 11:34:00 AM

---

Kia ora Kristine

I've attached the followup media enquiry we've had from Stuff and a draft response.

I'm reluctant to say we're inviting the students to meet, as that could make it look like the meeting is something we're doing to distract/appease, rather than a genuine conversation.

I'm also unsure about including the paragraph about feedback from teachers, but it does suggest there are two sides to this, especially when coupled with only having two complaints (info which Penny Roulston has quickly provided).

I'll be out of the office from 12-2, but will be around to discuss afterwards.

Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218

Cell **9(2)(a)**

[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Kristine Kilkelly](#)  
**To:** [Gavin Middleton](#)  
**Subject:** RE: Draft media response  
**Date:** Wednesday, 16 December 2020 12:22:34 PM

---

Thanks – I have talked to Richard and he has suggested some additional text which he will send through. I'll catch up when we are both back in the office.

---

**From:** Gavin Middleton <Gavin.Middleton@nzqa.govt.nz>  
**Sent:** Wednesday, 16 December 2020 11:54 AM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Subject:** RE: Draft media response

Kia ora Kristine

Updated and attached.

Ngā mihi

Gavin

---

**From:** Gavin Middleton  
**Sent:** Wednesday, 16 December 2020 11:35 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** Draft media response

Kia ora Kristine

I've attached the followup media enquiry we've had from Stuff and a draft response.

I'm reluctant to say we're inviting the students to meet, as that could make it look like the meeting is something we're doing to distract/appease, rather than a genuine conversation.

I'm also unsure about including the paragraph about feedback from teachers, but it does suggest there are two sides to this, especially when coupled with only having two complaints (info which Penny Roulston has quickly provided).

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Ngā mihi

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Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218  
Cell **9(2)(a)**  
[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Gavin Middleton](#)  
**To:** [Grant Klinkum](#)  
**Cc:** [Kristine Kilkelly](#)  
**Subject:** Followup request from Stuff and draft response  
**Date:** Wednesday, 16 December 2020 3:51:00 PM

---

Kia ora Grant

Attached is our proposed response to Stuff.co.nz. The journo has already [posted a story here](#).

We've run this response past Richard D'Ath.

Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218

Cell **9(2)(a)**

[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Kristine Kilkelly](#)  
**To:** [Ruth Cameron](#); [Sue Chalmers](#)  
**Subject:** Re: Followup request from Stuff and draft response  
**Date:** Wednesday, 16 December 2020 4:18:52 PM

---

Thanks both. Yes will change. You are correct

---

**From:** Ruth Cameron <Ruth.Cameron@nzqa.govt.nz>  
**Sent:** Wednesday, December 16, 2020 4:12:21 PM  
**To:** Sue Chalmers <Sue.Chalmers@nzqa.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Subject:** Re: Followup request from Stuff and draft response

Hi all - that's exactly what I was going to mention. Can we please add Sue's suggestion? It's much better than mine, which was going to be "the Chinese community of Aoteroa.

Otherwise its great - thank you. Unless you wanted to run it past Christina?

Kind regards,

Ruth.

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**From:** Sue Chalmers <Sue.Chalmers@nzqa.govt.nz>  
**Sent:** Wednesday, December 16, 2020 4:08:37 PM  
**To:** Ruth Cameron <Ruth.Cameron@nzqa.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Subject:** Re: Followup request from Stuff and draft response

I'm just about to go into our Hui at MoE. This reads fine to me. One query though - with reference to the Chinese community, I'm not sure we have this the right way around. I think it should be the NZ (adjective) Chinese (noun) community.

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---

**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Wednesday, December 16, 2020 3:55:49 PM  
**To:** Sue Chalmers <Sue.Chalmers@nzqa.govt.nz>; Ruth Cameron <Ruth.Cameron@nzqa.govt.nz>  
**Subject:** FW: Followup request from Stuff and draft response

This is a draft response to a stuff follow up on the earlier story (link below). Can I have your thoughts – fyi only (not for circulation as draft). Can you revert on this as we are on a tight turnaround.

---

**From:** Gavin Middleton <Gavin.Middleton@nzqa.govt.nz>  
**Sent:** Wednesday, 16 December 2020 3:52 PM  
**To:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>

**Cc:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>

**Subject:** Followup request from Stuff and draft response

Kia ora Grant

Attached is our proposed response to Stuff.co.nz. The journo has already [posted a story here](#).

We've run this response past Richard D'Ath.

Ngā mihi

Gavin

Gavin Middleton

Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga

Office of the Chief Executive | Tari o te Pou Whakahaere

**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218

Cell **9(2)(a)**

[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Gavin Middleton](#)  
**To:** [Mark Russell](#)  
**Cc:** [Rob Manfield](#); [Kristine Kilkelly](#)  
**Subject:** NZQA media response  
**Date:** Wednesday, 16 December 2020 4:26:00 PM

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Kia ora Mark

As discussed, I've attached the response we've just sent to Mandy Te from Stuff.co.nz. Also attached, for reference, is our original response.

I've also copied in Rob Manfield. Rob will be holding our media phone (9(2)(a) ) until 29 December (I'm then on call until returning to the office on 5 January).

Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218  
Cell 9(2)(a)  
[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Liliana Rabel](#)  
**To:** [Gavin Middleton](#); [Jessica Shaw](#)  
**Cc:** [Elizabeth Templeton](#); [Rob Manfield](#)  
**Subject:** RE: Follow up enquiry on Level 2 History exam  
**Date:** Wednesday, 16 December 2020 4:49:12 PM

---

Thanks Gavin

Ngā mihi

**Liliana Rabel** | Private Secretary – Tertiary Education  
Office of Hon Chris Hipkins | Minister of Education  
M: 9(2)(a) [REDACTED]  
E: [Liliana.Rabel@parliament.govt.nz](mailto:Liliana.Rabel@parliament.govt.nz)

---

**From:** Gavin Middleton [<mailto:Gavin.Middleton@nzqa.govt.nz>]  
**Sent:** Wednesday, 16 December 2020 4:32 PM  
**To:** Jessica Shaw <[Jessica.Shaw@parliament.govt.nz](mailto:Jessica.Shaw@parliament.govt.nz)>; Liliana Rabel <[Liliana.Rabel@parliament.govt.nz](mailto:Liliana.Rabel@parliament.govt.nz)>  
**Cc:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>; Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** Follow up enquiry on Level 2 History exam

Tēnā kōrua

We've received a follow-up enquiry from [Stuff.co.nz](http://Stuff.co.nz) on the use of extracts from a poem by Lionel Terry in the NCEA Level 2 History exam.

The enquiry, and our response, are in the document attached.

We're working with the original complainants' school to hopefully meet with them, and will also reach out to the New Zealand Chinese Association, who commented in the Stuff [follow-up piece today](#).

Please note that I'm going on leave shortly, and Rob will be picking up any further media responses necessary. Rob will be on call for media enquiries until 29 December. I'll be on call after the 29<sup>th</sup>, and am back in the office on 5 January.

Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218  
Cell 9(2)(a) [REDACTED]  
[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

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**From:** [Liliana Rabel](#)  
**To:** [Gavin Middleton](#); [Jessica Shaw](#)  
**Cc:** [Elizabeth Templeton](#); [Rob Manfield](#)  
**Subject:** RE: Follow up enquiry on Level 2 History exam  
**Date:** Wednesday, 16 December 2020 4:49:12 PM

---

Thanks Gavin

Ngā mihi

**Liliana Rabel** | Private Secretary – Tertiary Education  
Office of Hon Chris Hipkins | Minister of Education  
M: 9(2)(a) [REDACTED]  
E: [Liliana.Rabel@parliament.govt.nz](mailto:Liliana.Rabel@parliament.govt.nz)

---

**From:** Gavin Middleton [<mailto:Gavin.Middleton@nzqa.govt.nz>]  
**Sent:** Wednesday, 16 December 2020 4:32 PM  
**To:** Jessica Shaw <[Jessica.Shaw@parliament.govt.nz](mailto:Jessica.Shaw@parliament.govt.nz)>; Liliana Rabel <[Liliana.Rabel@parliament.govt.nz](mailto:Liliana.Rabel@parliament.govt.nz)>  
**Cc:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>; Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** Follow up enquiry on Level 2 History exam

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Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218  
Cell 9(2)(a) [REDACTED]  
[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

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**From:** [Team Mailbox NZQA Media](#)  
**To:** [Team Mailbox NZQA Media](#)  
**Subject:** NZQA Media Log 16 December 2020  
**Date:** Wednesday, 16 December 2020 4:45:02 PM  
**Attachments:** [image001.png](#)

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FYI – Today’s media log...

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**Stuff** asked follow-up questions about the inclusion of a Lionel Terry poem in the 2020 NCEA Level 2 History exam.

**NZQA** responded as follows:

**Question:**

I contacted NZQA a few days ago about the inclusion of a poem by Lionel Terry in an NCEA Level 2 History exam.

I received a response and am very appreciative of this. I understand since then that people and some groups are considering lodging formal complaints to NZQA. I was wondering if I could please get a further response from NZQA - have any complaints been received and are there any updated comments NZQA would like to make on the matter? Will any apologies be made?

**Response:**

Attributable to: Kristine Kilkelly, Deputy Chief Executive, Assessment

-

“NZQA welcomes open conversations about how students experience NCEA. Where concerns are raised, it is important that we listen and understand these perspectives. NZQA is committed to an equitable, inclusive and bias-free system of education, and we want assessments to be reflective of that.

For this reason, the resource booklet identified Lionel Terry’s actions and views. However, NZQA takes the concerns which have been raised seriously; and we will reach out to the concerned students and the New Zealand Chinese community to hear and understand their perspectives.

Understanding different perspectives is an important part of developing high quality, relevant and inclusive assessment. We will continue, through this conversation and others, to listen to New Zealand’s diverse communities to advance the principle of equity that underpins our work.”

-

Since the exam was sat on 25 November, we have received two formal complaints relating to the resource.

**ENDS**

---

Robert Manfield  
Senior Communications Advisor | Kaiwhakawhitiwhiti Korero Matua  
Office of the Chief Executive | Tari o te Whakahaere

New Zealand Qualifications Authority | Tohu Matauranga o Aotearoa

[125 The Terrace](#)

PO Box 160, Wellington



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

**QUALIFY FOR THE FUTURE WORLD**  
**KIA NOHO TAKATŪ KI TŌ ĀMUA AO!**

**From:** [New Zealand Chinese Association](#)  
**To:** [Team Mailbox Complaints](#)  
**Subject:** Complaint: 2020 Level 2 History Exam  
**Date:** Wednesday, 16 December 2020 11:28:25 PM

---

Kia ora Dr Klinkum,

Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.

We look forward to your reply.

Nga mihi

James To  
National Secretary  
New Zealand Chinese Association (Inc)

**From:** [Team Mailbox Complaints](#)  
**To:** [Team Mailbox HelpDesk Call Centre](#)  
**Subject:** FW: Complaint: 2020 Level 2 History Exam  
**Date:** Wednesday, 16 December 2020 11:28:29 PM

---

**From:** [Gavin Middleton](#)  
**To:** [Kristine Kilkelly](#)  
**Subject:** Draft updated statement  
**Date:** Wednesday, 16 December 2020 11:16:00 AM

---

Kia ora Kristine

I've attached where I got to with an updated draft statement. I've rejigged a little of the existing statement so it all hangs together.

Please note we've just received a followup enquiry from Stuff about this, asking if we have anything further to add (and if we'll apologise). I'll get a draft response to you shortly.

Ngā mihi

Gavin

Gavin Middleton  
Principal Communications Advisor | Te kaitohutohu matua o Nga Pāpātanga  
Office of the Chief Executive | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Mātauranga o Aotearoa**

DDI 04 463 3218

Cell **9(2)(a)**

[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)

**From:** [Kristine Kilkelly](#)  
**To:** [Neil Quigley](#)  
**Cc:** [Grant Klinkum](#)  
**Subject:** RE: Media issue - Level 2 History Examination  
**Date:** Thursday, 17 December 2020 8:47:50 AM

---

Many thanks Neil

---

**From:** Neil Quigley <[neilq@waikato.ac.nz](mailto:neilq@waikato.ac.nz)>  
**Sent:** Thursday, 17 December 2020 8:38 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Subject:** RE: Media issue - Level 2 History Examination

Tēnā koe Kristine

Thank you for letting me know about this issue.

I am not sure how we are supposed to study history if we take the approach that we must ignore all of the things that would not be considered appropriate today. So I am not concerned, and I think your approach of looking to meet with any people who are concerned is appropriate.

Neil

---

**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Wednesday, 16 December 2020 5:14 p.m.  
**To:** Neil Quigley <[neilq@waikato.ac.nz](mailto:neilq@waikato.ac.nz)>  
**Cc:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>; Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** Media issue - Level 2 History Examination

Tēnā koe Neil

Grant is in transit currently and has asked me to update you on a media story in relation to the level 2 History examination held on 25 November.

The Standard is - *Examine sources of an historical event that is of significance to New Zealanders*. The examiners selected the topic of the treatment of mental health patients in Seacliff Mental Asylum last century.

We received two complaints from students who were concerned at the use of one of the resource materials; an extract from a poem by Lionel Terry on his experience as a patient at Seacliff during the early part of last century. The resource booklet informed students that Terry was a white supremacist who had murdered a Chinese man (in 1905). Students were asked to examine two different perspectives on the way patients were treated and/or responded to treatment at Seacliff.

We provided an earlier statement which was picked up in the Stuff article below. There has been a further piece today on Stuff attached in the second link. You will see that the NZ Chinese community is intending to take a complaint to NZQA and there is also



comment from the Race Relations Office. I have attached a copy of the response that Grant has signed off for the media this afternoon.

We have been attempting to contact the students who complained to us to ask them to meet to discuss their concerns. We will also reach out to the Chinese community to discuss their concerns.

<https://www.stuff.co.nz/national/education/123685344/students-ask-for-apology-after-inclusion-of-poem-by-antichinese-extremist-lionel-terry-in-ncea-history-exam>

[posted a story here.](#)

Ngā mihi

Kristine

Kristine Kilkelly

Deputy Chief Executive | Pou Whakahaere Tuarua

Assessment | Aromatawai

New Zealand Qualifications Authority | Mana Tohu Mātauranga o Aotearoa

DDI | Waea torotika: (04) 463 3379

Mobile | Waea pūkoro: 9(2)(a)

\*\*\*\*\*  
\*\*\*\*\*

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\*\*\*\*\*  
\*\*\*\*\*

**From:** [Joanna Parry](#)  
**To:** [Kristine Kilkelly](#); [Sue Chalmers](#)  
**Subject:** RE: Complaint: 2020 Level 2 History Exam  
**Date:** Thursday, 17 December 2020 11:15:22 AM

---

Dear Kristine and Sue,

I apologise for not seeing the attachment was complete. Here is the communication from Mr Richard Leung. A log in Jira has now been made.

Kind regards

Jo

COMMUNICATION:

Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam. We look forward to your reply.

Complaint

I am writing to make a formal complaint regarding the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.

The race hate murder of Mr Joe in 1905 is one of the darkest episodes in Chinese New Zealand history. It resonates with our community even today, as a symbol of the racial violence that has marked our history and which we still experience.

This is painful history. It is made more so by the fact that many of Terry's white supremacist

views still have currency in right-wing circles. In fact, his manifesto *The Shadow* was reprinted by the Nationalist Workers' Party (NZ) as recently as the late 1980s.

We are therefore disturbed that students were presented with this inappropriate resource to

critique, and that there was minimal recognition of what Terry represents and the historical

significance of the murder he was incarcerated for.

In our understanding, the purpose of the paper "91231 Examine sources of an historical event of significance to New Zealanders" is to ask students to think critically about sources, the biases present and the intended purpose of the sources. For students who are aware of the history and its emotional resonance, it would have been challenging to come up with an analysis when the context supplied showed the reverse of critical thought.

It is concerning that even the description of Mr Joe displayed a lack of sensitivity. I note that

the wording is very similar to the first sentence of Lionel Terry's Wikipedia entry. To be clear,

using the term "immigrant" to describe Mr Joe is not appropriate. Not only does it play into

Lionel Terry's anti-immigration argument, but there is also the subtext of implying that

Mr Joe was not a "real" New Zealander – presumably because he was not ethnically European. In fact, Mr Joe had been in Aotearoa New Zealand for 25 years. By contrast his assailant was a new migrant.

While applauding Cadence Chung and 9(2)(a) for raising the issue, it is distressing to us, as community leaders, that students had to see it in the first place. An apology to them, acknowledging the unintentional distress caused, would be appropriate.

Taking a step back, we would very much like to know how the excerpt came to be included in the NCEA paper. What is the process for developing NCEA questions, and what are the checks and balances that ensure appropriateness and cultural safety? If there was a failure in the process, how is this being improved?

I look forward to your reply.

Nāku noa, nā  
RICHARD LEUNG  
National Preside

---

**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 11:05 AM  
**To:** Sue Chalmers <Sue.Chalmers@nzqa.govt.nz>; Joanna Parry <Joanna.Parry@nzqa.govt.nz>  
**Subject:** RE: Complaint: 2020 Level 2 History Exam

Can you send me the letter

---

**From:** Sue Chalmers <[Sue.Chalmers@nzqa.govt.nz](mailto:Sue.Chalmers@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 11:03 AM  
**To:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>  
**Cc:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** RE: Complaint: 2020 Level 2 History Exam

Jo, there's no attachment.

---

**From:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 10:22 AM  
**To:** Sue Chalmers <[Sue.Chalmers@nzqa.govt.nz](mailto:Sue.Chalmers@nzqa.govt.nz)>; Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>; Linda Glogau <[Linda.Glogau@nzqa.govt.nz](mailto:Linda.Glogau@nzqa.govt.nz)>  
**Subject:** FW: Complaint: 2020 Level 2 History Exam

Dear Sue,

Please see below an official complaint that is high priority.

Kind regards

Jo

---

**From:** Team Mailbox HelpDesk Call Centre <[HelpDesk@nzqa.govt.nz](mailto:HelpDesk@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 9:42 AM

**To:** New Zealand Chinese Association <[contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)>

**Subject:** RE: Complaint: 2020 Level 2 History Exam

Hi James

I have forwarded your email to the Examinations Process Manager for assistance.

Regards

Claartje

Call Centre Helpdesk

Strategic & Corporate Services

Phone: +64 4 463 3000

Free Phone 0800 697 296

Email: [Helpdesk@nzqa.govt.nz](mailto:Helpdesk@nzqa.govt.nz)

Website: <http://www.nzqa.govt.nz>

**New Zealand Qualifications Authority | Mana Tohu Mātauranga o Aotearoa**

**125 The Terrace | PO Box 160 | Wellington 6011**

---

**From:** New Zealand Chinese Association <[contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)>

**Sent:** Wednesday, 16 December 2020 11:28 PM

**To:** Team Mailbox Complaints <[complaints@nzqa.govt.nz](mailto:complaints@nzqa.govt.nz)>

**Subject:** Complaint: 2020 Level 2 History Exam

Kia ora Dr Klinkum,

Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.

We look forward to your reply.

Nga mihi

James To

National Secretary

New Zealand Chinese Association (Inc)

**From:** [Cadence Chung](#)  
**To:** [Alice Wards](#)  
**Subject:** Re: Meeting with NZQA  
**Date:** Friday, 18 December 2020 8:18:15 AM

---

Great, see you then.

On Fri, 18 Dec 2020, 08:12 Alice Wards, <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)> wrote:

Brilliant – I'll meet you in the foyer downstairs at 10.

Alice

**From:** Cadence Chung <[9\(2\)\(a\)](#)>  
**Sent:** Friday, 18 December 2020 8:10 AM  
**To:** Alice Wards <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)>  
**Subject:** Re: Meeting with NZQA

Hi again,

apologies for the late reply, [9\(2\)\(a\)](#)  
happy to just meet at the office.

See you then.

Regards,  
Cadence.

On Thu, 17 Dec 2020, 21:52 Alice Wards, <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)> wrote:

[9\(2\)\(a\)](#),

I've spoken to my boss again and she thinks that it would be better to meet at our office after all. How about I meet you at Frank's café at 10am, we get drinks and take them back to the office? (just across the road from there).

Alice

**From:** [9\(2\)\(a\)](#) <[9\(2\)\(a\)](#)>  
**Sent:** Thursday, 17 December 2020 7:22 PM  
**To:** Alice Wards <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)>  
**Subject:** Re: Meeting with NZQA

Additionally, is 10am tomorrow still the agreed time?

On Thu, 17 Dec 2020 at 17:30, 9(2)(a) <9(2)(a)> wrote:

Kia ora Alice,

9(2)(a) happy to meet.

Perhaps a good place would be Frank's Cafe on the Terrace?

Thanks,

9(2)(a)

On Wed, 16 Dec 2020 at 10:00, Alice Wards <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)> wrote:

9(2)(a)

We would like to meet with you in person to discuss your concerns with the Level 2 History paper. It would be helpful for us to hear more of your perspective.

I am the School Relationship Manager for 9(2)(a), and I work with 9(2)(a) on anything related to NCEA.

Would you be willing to meet with me? We could meet at a café in Wellington, if that suits you, or you could come to our office on The Terrace.

The best way to get hold of me is to call me directly on 9(2)(a)

Ngā mihi nui

Alice Wards

**Alice Wards**

School Relationship Manager

**School Quality Assurance and Liaison**

DDI: +64 4 463 3294

Email: [alice.wards@nzqa.govt.nz](mailto:alice.wards@nzqa.govt.nz)

New Zealand **Qualifications Authority** | Mana Tohu **Mātauranga** o Aotearoa

125 The Terrace | PO Box 160 | Wellington 6011 | <http://www.nzqa.govt.nz>

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**From:** [Kristine Kilkelly](#)  
**To:** [Elizabeth Templeton](#); [Grant Klinkum](#)  
**Cc:** [Jennifer Scott](#)  
**Subject:** RE: Acknowledgement of our letter from NZ Chinese Association  
**Date:** Friday, 18 December 2020 8:11:15 AM

---

Many thanks Elizabeth. That's good to hear.

---



**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 8:08 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>; Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Jennifer Scott <[Jennifer.Scott@nzqa.govt.nz](mailto:Jennifer.Scott@nzqa.govt.nz)>  
**Subject:** Acknowledgement of our letter from NZ Chinese Association

Kia ora Grant and Kristine

Please see email below from the NZ Chinese Association.

Nga mihi  
Elizabeth

**Elizabeth Templeton**  
Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive | Tari o te Pou Whakahaere**  
**NZQA | Mana Tohu Matauranga o Aotearoa**

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---

**From:** New Zealand Chinese Association <[contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)>  
**Sent:** Friday, 18 December 2020 8:04 AM  
**To:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** RE: CR21674 Response from NZQA Chief Executive

Kia ora Elizabeth,

Many thanks to you and Dr Klinkum for getting back to us so promptly.

I have passed on your letter to Mr Leung, and we will respond shortly with a suitable time for a meeting.

Nga mihi and warmest regards  
JAMES

---

**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>





**Sent:** Thursday, 17 December 2020 5:06 PM  
**To:** New Zealand Chinese Association <[contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)>  
**Subject:** CR21674 Response from NZQA Chief Executive

Kia ora James

Please find attached a letter for Mr Leung.

Nga mihi

**Elizabeth Templeton**  
Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive** | Tari o te Pou Whakahaere  
**NZQA** | Mana Tohu Matauranga o Aotearoa

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**From:** New Zealand Chinese Association <[contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)>  
**Sent:** Wednesday, 16 December 2020 11:28 PM  
**To:** Team Mailbox Complaints <[complaints@nzqa.govt.nz](mailto:complaints@nzqa.govt.nz)>  
**Subject:** Complaint: 2020 Level 2 History Exam

Kia ora Dr Klinkum,

Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.

We look forward to your reply.

Nga mihi

James To  
National Secretary  
New Zealand Chinese Association (Inc)

\*\*\*\*\*  
\*\*\*\*\*

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**Cc:** Jennifer Scott <[Jennifer.Scott@nzqa.govt.nz](mailto:Jennifer.Scott@nzqa.govt.nz)>  
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**From:** [Kristine Kilkelly](#)  
**To:** [Sue Chalmers](#)  
**Subject:** FW: Acknowledgement of our letter from NZ Chinese Association  
**Date:** Friday, 18 December 2020 8:11:33 AM

---

fyi

---



**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 8:08 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>; Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Jennifer Scott <[Jennifer.Scott@nzqa.govt.nz](mailto:Jennifer.Scott@nzqa.govt.nz)>  
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**Elizabeth Templeton**

Senior Advisor, Chief Executive and Ministerial Services

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We look forward to your reply.

Nga mihi

James To

National Secretary

New Zealand Chinese Association (Inc)

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**From:** [Iona Holsted](#)  
**To:** [Elizabeth Templeton](#)  
**Cc:** [Peter Wood](#)  
**Subject:** Re: Copy of letter to Meng Foon Race Relations Commissioner  
**Date:** Thursday, 17 December 2020 1:59:25 PM

---

Thank you. A handsome response.

Get [Outlook for iOS](#)

---

**From:** Elizabeth Templeton <Elizabeth.Templeton@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 1:52:48 PM  
**To:** Iona Holsted <Iona.Holsted@education.govt.nz>  
**Cc:** Peter Wood <Peter.Wood@education.govt.nz>  
**Subject:** Copy of letter to Meng Foon Race Relations Commissioner


Kia ora Iona

Grant has asked me to forward to you a copy of his response to the letter from the Race Relations Commissioner. A copy of the response was also sent to Hon Chris Hipkins' office.

I can also advise that that Kristine Kilkelly contacted the office of the Race Relations Commissioner prior to the receipt of the letter. Whilst it wasn't possible for her to speak to Meng Foon she assured the office NZQA was taking this matter very seriously.

Nga mihi

**Elizabeth Templeton**  
Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive | Tari o te Pou Whakahaere**  
**NZQA | Mana Tohu Matauranga o Aotearoa**

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**From:** [Kristine Kilkelly](#)  
**To:** [Alice Wards](#)  
**Subject:** RE: Meeting  
**Date:** Thursday, 17 December 2020 8:12:04 AM

---

Many thanks

---

**From:** Alice Wards <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 7:48 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** RE: Meeting

Mōrena Kristine,

Cadence got back to me last night, and is happy to meet. She will confirm with b(2)(a) and reply again.

Alice

---

**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 7:22 AM  
**To:** Alice Wards <[Alice.Wards@nzqa.govt.nz](mailto:Alice.Wards@nzqa.govt.nz)>  
**Subject:** Meeting

Kia or Alice. The meeting with the students will be in the office. I don't think it is appropriate in a cafe. Thanks for arranging.

**From:** [Will Spencer](#)  
**To:** [Lisa Marriner](#)  
**Subject:** FW: [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource  
**Date:** Thursday, 17 December 2020 12:01:00 PM

---

FYI – Sue & KK are working on this one

Kind Regards,  
Will



**Will Spencer**  
Advisor | Kaitohutohu  
Office of the Deputy Chief Executive Assessment | Tari o te Pouwhakahaere Tuarua  
Aromatawai  
[will.spencer@nzqa.govt.nz](mailto:will.spencer@nzqa.govt.nz)

---

**From:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 11:28 AM  
**To:** Penny Roulston <[Penny.Roulston@nzqa.govt.nz](mailto:Penny.Roulston@nzqa.govt.nz)>; Will Spencer <[will.spencer@nzqa.govt.nz](mailto:will.spencer@nzqa.govt.nz)>  
**Subject:** FW: [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource

Hi Penny

For some reason I can not re allocate this. It needs to be allocated to Will and also have the title fixed to be spelt correctly. This complaint will be managed via Kristine and possibly the CEO office. Can my permissions be checked please?

Will – Kristine and Sue have the complaint now.

Jo

---

**From:** Clazina Engelina Newall (Jira) <[jira-do-not-reply@nzqa.govt.nz](mailto:jira-do-not-reply@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 9:44 AM  
**To:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>  
**Subject:** [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource

This issue has been **CREATED**  
This issue is now **assigned to you**.

[Client Feedback](#) /  [CFB-619](#) **TO DO**

NCEA Level 2 History Exam - Inappropriate Resource

[View issue](#) · [Add comment](#)

Issue created



**Clazina Engelina Newall** created this issue on 17/Dec/2020 09:40

Summary: NCEA Level 2 History Exam - Inappropriate Resource  
Issue Type:  Complaint  
Assignee: [Joanna Parry](#)  
Attachments: FW\_Complaint\_2020 Level 2 History Exam.msg  
Created: 17/Dec/2020 09:40  
Due Date: 12/Jan/2021  
Priority:  Not Determined  
Reporter: [Clazina Engelina Newall](#)  
Security Level: Client Feedback (Accessed only by named Client Feedback owners)  
Complainant: New Zealand Chinese Association  
Contact: [contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)  
Details: National President Richard Leung  
Sent in by National Secretary James To  
Complainant Type: Other  
Complaint Category: Information provided by NZQA  
NZQA Business Units: AD-Secondary Examinations  
Description: Covering letter:  
Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.  
We look forward to your reply.  
Complaint  
I am writing to make a formal complaint regarding the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.  
The race hate murder of Mr Joe in 1905 is one of the darkest episodes in Chinese New Zealand history. It resonates with our community even today, as a symbol of the racial violence that has marked our history and which we still experience.  
This is painful history. It is made more so by the fact that many of Terry's white supremacist views still have currency in right-wing circles. In fact, his manifesto The Shadow was reprinted by the Nationalist Workers' Party (NZ) as recently as the late 1980s.  
We are therefore disturbed that students were presented with this inappropriate resource to critique, and that there was minimal recognition of what Terry represents and the historical significance of the murder he was incarcerated for.  
In our understanding, the purpose of the paper "91231 Examine sources of an historical event of significance to New Zealanders"

is to ask students to think critically about sources, the biases present and the intended purpose of the sources. For students who are aware of the history and its emotional resonance, it would have been challenging to come up with an analysis when the context supplied showed the reverse of critical thought. It is concerning that even the description of Mr Joe displayed a lack of sensitivity. I note that the wording is very similar to the first sentence of Lionel Terry's Wikipedia entry. To be clear, using the term "immigrant" to describe Mr Joe is not appropriate. Not only does it play into Lionel Terry's anti-immigration argument, but there is also the subtext of implying that Mr Joe was not a "real" New Zealander – presumably because he was not ethnically European. In fact, Mr Joe had been in Aotearoa New Zealand for 25 years. By contrast his assailant was a new migrant. While applauding Cadence Chung and 9(2)(a) for raising the issue, it is distressing to us, as community leaders, that students had to see it in the first place. An apology to them, acknowledging the unintentional distress caused, would be appropriate.

Taking a step back, we would very much like to know how the excerpt came to be included in the NCEA paper. What is the process for developing NCEA questions, and what are the checks and balances that ensure appropriateness and cultural safety? If there was a failure in the process, how is this being improved?

I look forward to your reply.

Nāku noa, nā  
RICHARD LEUNG  
National Preside

This message was sent by Atlassian Jira (v8.7.1#807001-sha1:03e3702)

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**From:** [Will Spencer](#)  
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FYI – Sue & KK are working on this one

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[Client Feedback](#) /  [CFB-619](#) **TO DO**

NCEA Level 2 History Exam - Inappropriate Resource

[View issue](#) · [Add comment](#)

Issue created



**Clazina Engelina Newall** created this issue on 17/Dec/2020 09:40

Summary: NCEA Level 2 History Exam - Inappropriate Resouce  
Issue Type:  Complaint  
Assignee: [Joanna Parry](#)  
Attachments: FW\_Complaint\_2020 Level 2 History Exam.msg  
Created: 17/Dec/2020 09:40  
Due Date: 12/Jan/2021  
Priority:  Not Determined  
Reporter: [Clazina Engelina Newall](#)  
Security Level: Client Feedback (Accessed only by named Client Feedback owners)  
Complainant: New Zealand Chinese Association  
Contact: [contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)  
Details: National President Richard Leung  
Sent in by National Secretary James To  
Complainant Type: Other  
Complaint Category: Information provided by NZQA  
NZQA Business Units: AD-Secondary Examinations  
Description: Covering letter:  
Attached please find a letter of complaint from our National President Mr Richard Leung concerning the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.  
We look forward to your reply.  
Complaint  
I am writing to make a formal complaint regarding the inclusion of work by Mr Joe Kum Yung's murderer, Lionel Terry, in the 2020 Level 2 History exam.  
The race hate murder of Mr Joe in 1905 is one of the darkest episodes in Chinese New Zealand history. It resonates with our community even today, as a symbol of the racial violence that has marked our history and which we still experience.  
This is painful history. It is made more so by the fact that many of Terry's white supremacist views still have currency in right-wing circles. In fact, his manifesto The Shadow was reprinted by the Nationalist Workers' Party (NZ) as recently as the late 1980s.  
We are therefore disturbed that students were presented with this inappropriate resource to critique, and that there was minimal recognition of what Terry represents and the historical significance of the murder he was incarcerated for.  
In our understanding, the purpose of the paper "91231 Examine sources of an historical event of significance to New Zealanders"



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Taking a step back, we would very much like to know how the excerpt came to be included in the NCEA paper. What is the process for developing NCEA questions, and what are the checks and balances that ensure appropriateness and cultural safety? If there was a failure in the process, how is this being improved?

I look forward to your reply.

Nāku noa, nā  
RICHARD LEUNG  
National Preside

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**From:** [Joanna Parry](#)  
**To:** [Will Spencer](#)  
**Subject:** RE: [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource  
**Date:** Thursday, 17 December 2020 12:47:55 PM

---

Yes thanks Will just fixed the typo on the heading.

---

**From:** Will Spencer <[will.spencer@nzqa.govt.nz](mailto:will.spencer@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 12:38 PM  
**To:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>  
**Subject:** RE: [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource

I've added you as the reporter – can you now see it?

Kind Regards,  
Will



**Will Spencer**  
Advisor | Kaitohutohu  
Office of the Deputy Chief Executive Assessment | Tari o te Pouwhakahaere Tuarua  
Aromatawai  
[will.spencer@nzqa.govt.nz](mailto:will.spencer@nzqa.govt.nz)

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Thanks for the heads up



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Hi Penny

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**Sent:** Thursday, 17 December 2020 9:44 AM

**To:** Joanna Parry <[Joanna.Parry@nzqa.govt.nz](mailto:Joanna.Parry@nzqa.govt.nz)>

**Subject:** [JIRA] Updates for CFB-619: NCEA Level 2 History Exam - Inappropriate Resource

This issue has been **CREATED**  
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[Client Feedback](#) /  [CFB-619](#) **TO DO**

## NCEA Level 2 History Exam - Inappropriate Resource

[View issue](#) · [Add comment](#)

Issue created



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Assignee: [Joanna Parry](#)

Attachments: FW\_Complaint\_2020 Level 2 History Exam.msg

Created: 17/Dec/2020 09:40

Due Date: 12/Jan/2021

Priority:  Not Determined

Reporter: [Clazina Engelina Newall](#)

Security Level: Client Feedback (Accessed only by named Client Feedback owners)

Complainant: New Zealand Chinese Association

Contact: [contact@nzchinese.org.nz](mailto:contact@nzchinese.org.nz)

Details: National President Richard Leung  
Sent in by National Secretary James To

Complainant Type: Other

Type:

Complaint Category: Information provided by NZQA

Category:

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Business  
Units:

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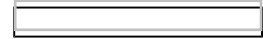
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Thanks for the heads up



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This issue is now **assigned to you**.

[Client Feedback](#) /  [CFB-619](#) **TO DO**

## NCEA Level 2 History Exam - Inappropriate Resource

[View issue](#) · [Add comment](#)

Issue created



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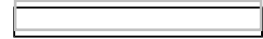


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**From:** [Grant Klinkum](#)  
**To:** [Kristine Kilkelly](#); [Gavin Middleton](#)  
**Subject:** Fwd: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 10:27:48 AM

---

This letter was sent and then withdrawn a minute later.

Underscores the importance of calling him though ...

Can you please urgently draft a response for me to review at lunchtime. Could he just thanking in and saying we are meeting with the students and we will consider the issues raised and write more fully early next week.

Thanks, Grant

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---

**From:** Meng Foon <MengF@hrc.co.nz>  
**Sent:** Thursday, December 17, 2020 10:13 AM  
**To:** Grant Klinkum  
**Cc:** [chris.hipkins@parliament.govt.nz](mailto:chris.hipkins@parliament.govt.nz)  
**Subject:** Concerns raised by Chinese Community

Tena koe Dr Klinkum

Please find **attached** my letter for your consideration.

If you have any queries, please let me know.

Kia ora, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-Iwi  
New Zealand Human Rights Commission | Te Kāhui Tika Tangata

m: [9\(2\)\(a\)](#)

e: [MengF@hrc.co.nz](mailto:MengF@hrc.co.nz) | w: [www.hrc.co.nz](http://www.hrc.co.nz)

a: PO Box 10424, The Terrace, Wellington 6143

*For appointments, please contact 09-3914098 or email at [DorothyR@hrc.co.nz](mailto:DorothyR@hrc.co.nz).*



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[www.givenothing.co.nz](http://www.givenothing.co.nz)

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Kia ora Xie Xie

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**From:** [Kristine Kilkelly](#)  
**To:** [Grant Klinkum](#); [Gavin Middleton](#)  
**Cc:** [Rob Manfield](#)  
**Subject:** RE: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 11:01:11 AM

---

I called the Office this morning around 9am and spoke to an advisor – It is not possible to get through to the Commissioner direct. I just outlined that we were calling to just assure the Office that we were reaching out to the community and to the students, and that we take the concerns seriously, It was a good discussion and they undertook to make sure the Commissioner was aware my call and our response. This may have led to the withdrawal,

I will start drafting a letter now.

Gavin is on leave until 5 January so I have copied Rob.

---

**From:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 10:28 AM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>; Gavin Middleton <Gavin.Middleton@nzqa.govt.nz>  
**Subject:** Fwd: Concerns raised by Chinese Community

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m: **9(2)(a)**

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**From:** [Kristine Kilkelly](#)  
**To:** [Grant Klinkum](#); [Gavin Middleton](#)  
**Cc:** [Rob Manfield](#); [Elizabeth Templeton](#)  
**Subject:** RE: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 11:04:43 AM

---

I will let the Minister's office know that we are preparing a response

---

**From:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 10:28 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>; Gavin Middleton <[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)>  
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**Meng Foon**

Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-lwi  
New Zealand Human Rights Commission | Te Kāhui Tika Tangata

m: 9(2)(a)

e: [MengF@hrc.co.nz](mailto:MengF@hrc.co.nz) | w: [www.hrc.co.nz](http://www.hrc.co.nz)

a: PO Box 10424, The Terrace, Wellington 6143

*For appointments, please contact 09-3914098 or email at [DorothyR@hrc.co.nz](mailto:DorothyR@hrc.co.nz).*



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**Please consider the environment before printing this email**

**From:** [Grant Klinkum](#)  
**To:** [Elizabeth Templeton](#)  
**Subject:** FW: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 11:05:34 AM

---

Shireen Shariff  
Executive Assistant to the Chief Executive  
Kaiawhina matamua o te Pouwhakahaere  
Office of the Chief Executive  
**NZQA | Mana Tohu Matauranga o Aotearoa**

+64 04 463 3045

[Shireen.Shariff@nzqa.govt.nz](mailto:Shireen.Shariff@nzqa.govt.nz)

*P Good planets are hard to find. Please consider the environment before printing this e-mail*

---

**From:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 10:28 AM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>; Gavin Middleton <Gavin.Middleton@nzqa.govt.nz>  
**Subject:** Fwd: Concerns raised by Chinese Community

This letter was sent and then withdrawn a minute later.

Underscores the importance of calling him though ...

Can you please urgently draft a response for me to review at lunchtime. Could he just thanking in and saying we are meeting with the students and we will consider the issues raised and write more fully early next week.

Thanks, Grant

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---

**From:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Sent:** Thursday, December 17, 2020 10:13 AM  
**To:** Grant Klinkum  
**Cc:** [chris.hipkins@parliament.govt.nz](mailto:chris.hipkins@parliament.govt.nz)  
**Subject:** Concerns raised by Chinese Community

Tena koe Dr Klinkum

Please find **attached** my letter for your consideration.

If you have any queries, please let me know.

Kia ora, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-lwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

m: [9\(2\)\(a\)](#)

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Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi

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**Please consider the environment before printing this email**

**From:** [Kristine Kilkelly](#)  
**To:** [Sue Chalmers](#)  
**Subject:** FW: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 11:05:48 AM

---

Fyi – I am preparing a response

---

**From:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 10:28 AM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>; Gavin Middleton <Gavin.Middleton@nzqa.govt.nz>  
**Subject:** Fwd: Concerns raised by Chinese Community

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Underscores the importance of calling him though ...

Can you please urgently draft a response for me to review at lunchtime. Could he just thanking in and saying we are meeting with the students and we will consider the issues raised and write more fully early next week.

Thanks, Grant

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---

**From:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Sent:** Thursday, December 17, 2020 10:13 AM  
**To:** Grant Klinkum  
**Cc:** [chris.hipkins@parliament.govt.nz](mailto:chris.hipkins@parliament.govt.nz)  
**Subject:** Concerns raised by Chinese Community

Tena koe Dr Klinkum

Please find **attached** my letter for your consideration.

If you have any queries, please let me know.

Kia ora, Xie Xie



**Meng Foon**

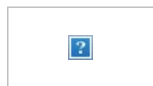
Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-Iwi  
New Zealand Human Rights Commission | Te Kāhui Tika Tangata

m: [9\(2\)\(a\)](tel:0922111111)

e: [MengF@hrc.co.nz](mailto:MengF@hrc.co.nz) | w: [www.hrc.co.nz](http://www.hrc.co.nz)

a: PO Box 10424, The Terrace, Wellington 6143

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Kia ora Xie Xie

---

**Meng Foon**

Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-lwi  
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**Please consider the environment before printing this email**

**From:** [Elizabeth Templeton](#)  
**To:** [Kristine Kilkelly](#); [Grant Klinkum](#)  
**Cc:** [Rob Manfield](#)  
**Subject:** RE: Concerns raised by Chinese Community  
**Date:** Thursday, 17 December 2020 11:06:00 AM

---

I will log this.

---

**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 11:05 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>; Gavin Middleton <[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** RE: Concerns raised by Chinese Community

I will let the Minister's office know that we are preparing a response

---

**From:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 10:28 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>; Gavin Middleton <[Gavin.Middleton@nzqa.govt.nz](mailto:Gavin.Middleton@nzqa.govt.nz)>  
**Subject:** Fwd: Concerns raised by Chinese Community

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Can you please urgently draft a response for me to review at lunchtime. Could he just thanking in and saying we are meeting with the students and we will consider the issues raised and write more fully early next week.

Thanks, Grant

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---

**From:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Sent:** Thursday, December 17, 2020 10:13 AM  
**To:** Grant Klinkum  
**Cc:** [chris.hipkins@parliament.govt.nz](mailto:chris.hipkins@parliament.govt.nz)  
**Subject:** Concerns raised by Chinese Community

Tena koe Dr Klinkum

Please find **attached** my letter for your consideration.

If you have any queries, please let me know.

Kia ora, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

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Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi

New Zealand Human Rights Commission | Te Kahui Tika Tangata

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**From:** Meng Foon <MengF@hrc.co.nz>  
**Sent:** Thursday, 17 December 2020 10:21  
**To:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Cc:** chris.hipkins@parliament.govt.nz <chris.hipkins@parliament.govt.nz>  
**Subject:** Recall: Concerns raised by Chinese Community

Meng Foon would like to recall the message, "Concerns raised by Chinese Community".  
Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-lwi  
New Zealand Human Rights Commission | Te Kāhui Tika Tangata

m: 9(2)(a)

e: MengF@hrc.co.nz | w: www.hrc.co.nz

a: PO Box 10424, The Terrace, Wellington 6143

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**From:** [Jennifer Scott](#)  
**To:** [Elizabeth Templeton](#)  
**Subject:** RE: CR21665 NEW CE correspondence- Race Relations Commissioner.. due with Grant K by lunchtime today  
**Date:** Thursday, 17 December 2020 12:07:51 PM

---

Hi Elizabeth, Kristine picked this up before I did so it is underway. Linda is on leave now – due back 11 Jan. Hamsa is acting.

Jen

---

**From:** Elizabeth Templeton <Elizabeth.Templeton@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 11:14 AM  
**To:** Jennifer Scott <Jennifer.Scott@nzqa.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Cc:** Linda Glogau <Linda.Glogau@nzqa.govt.nz>  
**Subject:** CR21665 NEW CE correspondence- Race Relations Commissioner.. due with Grant K by lunchtime today  
**Importance:** High

Kia ora Jennie and Kristine

This has been logged. Draft due with Grant at lunchtime, please cc me in.

Nga mihi  
Elizabeth

**Elizabeth Templeton**  
Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive** | Tari o te Pou Whakahaere  
**NZQA** | Mana Tohu Matauranga o Aotearoa

 +64 04 463 3339

 [www.nzqa.govt.nz](http://www.nzqa.govt.nz)

---

**From:** Meng Foon <MengF@hrc.co.nz>  
**Sent:** Thursday, 17 December 2020 11:15  
**To:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Cc:** chris.hipkins@parliament.govt.nz <chris.hipkins@parliament.govt.nz>  
**Subject:** Letter re Concerns raised by Chinese Community

Tena ano korua

I refer to my earlier email and the letter attached thereto. Unfortunately, it was sent in error.

Please note that I will email again shortly the final letter which I would like you both to consider.

Thanks for your understanding and appreciation in these regards.

Kia ora ano, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

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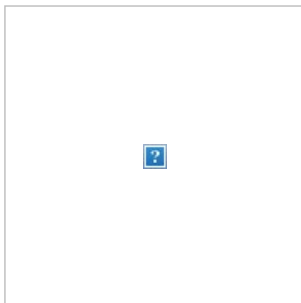


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Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

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**From:** [Kristine Kilkelly](#)  
**To:** [Grant Klinkum](#)  
**Cc:** [Rob Manfield](#)  
**Subject:** Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 11:43:00 AM

---

Draft for your consideration

We have also received the complaint from the Chinese community – I haven't got the letter is on its way and hopefully it will have a telephone number for the association otherwise I will email.

**From:** [Grant Klinkum](#)  
**To:** [Kristine Kilkelly](#)  
**Cc:** [Rob Manfield](#); [Elizabeth Templeton](#)  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:15:37 PM

---

Excellent, thanks very much, please have it put on letterhead and dispatched with my electronic signature

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---

**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 11:43:53 AM  
**To:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Cc:** Rob Manfield <Rob.Manfield@nzqa.govt.nz>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Draft for your consideration

We have also received the complaint from the Chinese community – I haven't got the letter is on its way and hopefully it will have a telephone number for the association otherwise I will email.

**From:** [Grant Klinkum](#)  
**To:** [Kristine Kilkelly](#)  
**Cc:** [Rob Manfield](#); [Elizabeth Templeton](#)  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:16:13 PM

---

Also please copy anyone who was copied into the original ...

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**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 11:43:53 AM  
**To:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Cc:** Rob Manfield <Rob.Manfield@nzqa.govt.nz>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Draft for your consideration

We have also received the complaint from the Chinese community – I haven't got the letter is on its way and hopefully it will have a telephone number for the association otherwise I will email.

**From:** [Kristine Kilkelly](#)  
**To:** [Grant Klinkum](#)  
**Cc:** [Rob Manfield](#)  
**Subject:** RE: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:18:41 PM

---

Will do – I am also drafting a response to Mr Leung of the NZ Chinese Association (also a thoughtful and useful letter) which you may wish to sign out (otherwise I can) – I shall send that through.

Do you want me to you get Shireen to cc Iona – and I can add in that we are reaching out to students and the NZ Chinese Association, and we have talked with the Office of the Commissioner.

---

**From:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 1:16 PM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Cc:** Rob Manfield <Rob.Manfield@nzqa.govt.nz>; Elizabeth Templeton <Elizabeth.Templeton@nzqa.govt.nz>  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx

Excellent, thanks very much, please have it put on letterhead and dispatched with my electronic signature

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**Sent:** Thursday, December 17, 2020 11:43:53 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](#)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](#)>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Draft for your consideration

We have also received the complaint from the Chinese community – I haven't got the letter is on its way and hopefully it will have a telephone number for the association otherwise I will email.

**From:** [Elizabeth Templeton](#)  
**To:** [Kristine Kilkelly](#)  
**Subject:** RE: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:24:00 PM

---

Thanks Kristine. I am back at my desk and will action now.

---

**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 1:24 PM  
**To:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** FW: Race Relations Commissioner - 17-12-20.docx

---

**From:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 1:16 PM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx

Excellent, thanks very much, please have it put on letterhead and dispatched with my electronic signature

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**Sent:** Thursday, December 17, 2020 11:43:53 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Draft for your consideration

We have also received the complaint from the Chinese community – I haven't got the letter is on its way and hopefully it will have a telephone number for the association otherwise I will email.

**From:** [Elizabeth Templeton](#)  
**To:** [Grant Klinkum](#); [Kristine Kilkelly](#)  
**Cc:** [Rob Manfield](#)  
**Subject:** RE: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:24:00 PM

---

Will do now.

---

**From:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 1:16 PM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx

Also please copy anyone who was copied into the original ...

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**Sent:** Thursday, December 17, 2020 11:43:53 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Draft for your consideration

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---

**From:** Grant Klinkum <Grant.Klinkum@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 13:53  
**To:** Rob Manfield <Rob.Manfield@nzqa.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Subject:** Fwd: Concerns raised by Chinese Community

Seems to be a third version of this letter ..  
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---

**From:** Meng Foon <MengF@hrc.co.nz>  
**Sent:** Thursday, December 17, 2020 12:05 PM  
**To:** Grant Klinkum  
**Cc:** chris.hipkins@parliament.govt.nz; iona.holsted@education.govt.nz  
**Subject:** Concerns raised by Chinese Community

Tena ano koe Grant

Further to my earlier emails this morning, please find **attached** my final letter for your consideration.

If you have any queries, please let me know

Kia ora ano, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautū Whakawhanaungatanga-ā-lwi  
New Zealand Human Rights Commission | Te Kāhui Tika Tangata

m: 9(2)(a)

e: MengF@hrc.co.nz | w: www.hrc.co.nz

a: PO Box 10424, The Terrace, Wellington 6143

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**From:** [Kristine Kilkelly](#)  
**To:** [Elizabeth Templeton](#)  
**Subject:** Re: Race Relations Commissioner - 17-12-20.docx  
**Date:** Thursday, 17 December 2020 1:55:58 PM

---

Can you also send a copy to Richard D'Ath when you send iona her copy.

---

**From:** Elizabeth Templeton <Elizabeth.Templeton@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 1:25:29 PM  
**To:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Subject:** RE: Race Relations Commissioner - 17-12-20.docx

Yes will read through.

---

**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 1:24 PM  
**To:** Elizabeth Templeton <Elizabeth.Templeton@nzqa.govt.nz>  
**Subject:** Race Relations Commissioner - 17-12-20.docx

Cc Minister and anyone was on the list – can you do a proof. Grant wants to send now under his electronic signature

**From:** [Elizabeth Templeton](#)  
**To:** [Richard D'Ath](#)  
**Subject:** FW: Copy of letter to Meng Foon Race Relations Commissioner  
**Date:** Thursday, 17 December 2020 1:56:00 PM

---

Copy fyi.

---

**From:** Elizabeth Templeton  
**Sent:** Thursday, 17 December 2020 1:53 PM  
**To:** [iona.holsted@education.govt.nz](mailto:iona.holsted@education.govt.nz)  
**Cc:** Peter Wood <[Peter.Wood@education.govt.nz](mailto:Peter.Wood@education.govt.nz)>  
**Subject:** Copy of letter to Meng Foon Race Relations Commissioner

Kia ora Iona

Grant has asked me to forward to you a copy of his response to the letter from the Race Relations Commissioner. A copy of the response was also sent to Hon Chris Hipkins' office.

I can also advise that that Kristine Kilkelly contacted the office of the Race Relations Commissioner prior to the receipt of the letter. Whilst it wasn't possible for her to speak to Meng Foon she assured the office NZQA was taking this matter very seriously.

Nga mihi

**Elizabeth Templeton**  
Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive** | Tari o te Pou Whakahaere  
**NZQA** | Mana Tohu Matauranga o Aotearoa

 +64 04 463 3339

 [www.nzqa.govt.nz](http://www.nzqa.govt.nz)

**From:** [Kristine Kilkelly](#)  
**To:** [Richard D'Ath](#)  
**Subject:** Race Relations Commission  
**Date:** Thursday, 17 December 2020 3:22:00 PM

---

Kia ora Richard

As discussed I have attached last updated letter. Grant has let the Commissioner know that his earlier response was sent before he saw the later letter so it didn't address the last paragraph – which is the area that involves MoE.

Once we have your advice on how the MoE would like to assist we will prepare a follow on response.

Nga mihi

Kristine

**From:** [Kristine Kilkelly](#)  
**To:** [Richard D'Ath](#); [Pauline Cleaver](#)  
**Cc:** [Simon Laube](#); [Anya Pollock](#)  
**Subject:** Re: URGENT RE: Race Relations Commission  
**Date:** Thursday, 17 December 2020 4:35:27 PM

---

That's great. I'll get a draft to him this evening as we want to get out first thing

---

**From:** Richard D'Ath <Richard.Dath@education.govt.nz>  
**Sent:** Thursday, December 17, 2020 4:23:21 PM  
**To:** Pauline Cleaver <Pauline.Cleaver@education.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Cc:** Simon Laube <Simon.Laube@education.govt.nz>; Anya Pollock <Anya.Pollock@education.govt.nz>  
**Subject:** Re: URGENT RE: Race Relations Commission

Kia ora Kristine,

Given Pauline is comfortable, I think we should be able to proceed with the messaging included in my original email. Might be good to put it through to Grant this evening in case he wishes to make changes.

Cheers,  
Richard

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---

**From:** Kristine Kilkelly <Kristine.kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 4:07:55 PM  
**To:** Richard D'Ath <Richard.Dath@education.govt.nz>; Pauline Cleaver <Pauline.Cleaver@education.govt.nz>  
**Cc:** Simon Laube <Simon.Laube@education.govt.nz>; Anya Pollock <Anya.Pollock@education.govt.nz>  
**Subject:** Re: URGENT RE: Race Relations Commission

Tomorrow morning is fine

---

**From:** Richard D'Ath <Richard.Dath@education.govt.nz>  
**Sent:** Thursday, December 17, 2020 3:41:38 PM  
**To:** Pauline Cleaver <Pauline.Cleaver@education.govt.nz>; Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Cc:** Simon Laube <Simon.Laube@education.govt.nz>; Anya Pollock <Anya.Pollock@education.govt.nz>  
**Subject:** URGENT RE: Race Relations Commission

Kia ora Pauline,

I have been working with Kristine Kilkelly (cc'd in) to support NZQA's response to recent media and HRC concerns over a recent NCEA history exam. NZQA is now responding formally to the HRC (via Grant), and Iona has been looped into our previous responses which have focused on NZQA's exam setting processes, rather than the wider system.

The latest correspondence from the HRC now explicitly brings the Ministry and wider curriculum matters into scope (see '[Material for Ministry to respond to](#)' below). Kristine and I believe a joint response is needed – likely in the form of an invitation to meet with the HRC early next year to explore the issue

raised.

I have drafted a suggested line below for your review. Kristine, can you let Pauline know our timelines? If you would like to take a different approach, I am happy to support as required.

Cheers,  
Richard

Kia ora Kristine,

Suggested response lines:

***I have shared your request for support with the Ministry of Education. The Ministry suggests that we meet early in the New Year to discuss work underway, including strengthening Aotearoa New Zealand's histories within the National Curriculum and the Review of NCEA, and how we are bringing the perspectives and experiences of diverse communities into this work. I will work with your office to coordinate this meeting.***

Material for Ministry to respond to

Regarding this specific matter, I am respectfully asking for support from NZQA to understand and model respecting the diverse experiences and histories of people in this country, who have been subjected to marginalisation and discrimination. I humbly request that NZQA play a facilitation role among associated stakeholders such as Ministry of Education, NZ History Teachers Association to deeply reflect and learn from this issue, also with input from tangata whenua Maori. This must also include reviewing public sector processes which can leave potential complainants feeling unheard.

**Richard D'Ath** ([he/they](#)) | Group Manager (Acting) | ELSA Secondary Tertiary  
DDI +6444631589 | Mobile +9(2)(a)

---

**From:** Kristine Kilkelly <Kristine.kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, 17 December 2020 3:22 PM  
**To:** Richard D'Ath <Richard.Dath@education.govt.nz>  
**Subject:** Race Relations Commission

Kia ora Richard

As discussed I have attached last updated letter. Grant has let the Commissioner know that his earlier response was sent before he saw the later letter so it didn't address the last paragraph – which is the area that involves MoE.

Once we have your advice on how the MoE would like to assist we will prepare a follow on response.

Nga mihi  
Kristine

\*\*\*\*\*

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**From:** [Kristine Kilkelly](#)  
**To:** [Grant Klinkum](#)  
**Cc:** [Rob Manfield](#); [Elizabeth Templeton](#); [Sharon Clark](#); [Sue Chalmers](#)  
**Subject:** NZ Chinese Association  
**Date:** Thursday, 17 December 2020 3:32:00 PM

---

Kia ora Grant

I have attached a draft response to the complaint from the NZ Chinese Association for your review.

Richard D’Ath is also looking at the last para of the RR Commissioner’s later letter so that we can complete the draft response – this involves MoE so important we have their views on how can best progress the facilitation. He will get back to me this afternoon.

Kristine



**From:** [Grant Klinkum](#)  
**To:** [Kristine Kilkelly](#)  
**Cc:** [Rob Manfield](#); [Elizabeth Templeton](#); [Sharon Clark](#); [Sue Chalmers](#)  
**Subject:** Re: NZ Chinese Association  
**Date:** Thursday, 17 December 2020 3:39:50 PM

---

Thanks, looks great and is ready to go from my perspective ...

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---

**From:** Kristine Kilkelly <Kristine.Kilkelly@nzqa.govt.nz>  
**Sent:** Thursday, December 17, 2020 3:32 PM  
**To:** Grant Klinkum  
**Cc:** Rob Manfield; Elizabeth Templeton; Sharon Clark; Sue Chalmers  
**Subject:** NZ Chinese Association

Kia ora Grant

I have attached a draft response to the complaint from the NZ Chinese Association for your review.

Richard D’Ath is also looking at the last para of the RR Commissioner’s later letter so that we can complete the draft response – this involves MoE so important we have their views on how can best progress the facilitation. He will get back to me this afternoon.

Kristine

**From:** [Rob Manfield](#)  
**To:** [Elizabeth Templeton](#)  
**Subject:** FW: L2 History letter  
**Date:** Thursday, 17 December 2020 4:37:46 PM

---

Robert Manfield  
Senior Communications Advisor | Kaiwhakawhitiwhiti Korero Matua  
Office of the Chief Executive | Tari o te Whakahaere  
New Zealand Qualifications Authority | Tohu Matauranga o Aotearoa  
[125 The Terrace](#)  
PO Box 160, Wellington



---

**From:** Rob Manfield  
**Sent:** Thursday, 17 December 2020 4:35 PM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** L2 History letter

Robert Manfield  
Senior Communications Advisor | Kaiwhakawhitiwhiti Korero Matua  
Office of the Chief Executive | Tari o te Whakahaere  
New Zealand Qualifications Authority | Tohu Matauranga o Aotearoa  
[125 The Terrace](#)  
PO Box 160, Wellington



**From:** [Kristine Kilkelly](#)  
**To:** [Richard D'Ath](#)  
**Subject:** HRC - letter 18-12-20.docx  
**Date:** Thursday, 17 December 2020 8:01:00 PM

---

Kia ora Richard – draft attached. Not sure we have quite captured the range of diverse community involvement. Similarly, specifics on tangata whenua Maori in the NCEA programme

Kristine

**From:** [Kristine Kilkelly](#)  
**To:** [Richard D'Ath](#)  
**Subject:** RE: HRC - letter 18-12-20.docx  
**Date:** Friday, 18 December 2020 9:43:00 AM

---

Excellent thank you

---

**From:** Richard D'Ath <[Richard.Dath@education.govt.nz](mailto:Richard.Dath@education.govt.nz)>  
**Sent:** Friday, 18 December 2020 8:30 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** RE: HRC - letter 18-12-20.docx

Kia ora Kristine,

A few suggested tweaks from me. I think it's looking pretty good in terms of feeling suitably responsive, and I hope it will be an attractive invitation to meet for the HRC.

Cheers,

Richard

**Richard D'Ath** ([he/they](#)) | Senior Manager | ELSA Secondary Tertiary  
DDI +6444631589 | Mobile +9(2)(a)

---

**From:** Kristine Kilkelly <[Kristine.kilkelly@nzqa.govt.nz](mailto:Kristine.kilkelly@nzqa.govt.nz)>  
**Sent:** Thursday, 17 December 2020 8:01 PM  
**To:** Richard D'Ath <[Richard.Dath@education.govt.nz](mailto:Richard.Dath@education.govt.nz)>  
**Subject:** HRC - letter 18-12-20.docx

Kia ora Richard – draft attached. Not sure we have quite captured the range of diverse community involvement. Similarly, specifics on tangata whenua Maori in the NCEA programme

Kristine

\*\*\*\*\*  
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**From:** [Elizabeth Templeton](#)  
**To:** [Kristine Kilkelly](#); [Rob Manfield](#)  
**Subject:** RE: HRC - letter 18-12-20.docx  
**Date:** Friday, 18 December 2020 11:54:00 AM

---

I have made that change and will send the letter out shortly.

---

**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 11:54 AM  
**To:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** RE: HRC - letter 18-12-20.docx

Yes agree

---

**From:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 11:45 AM  
**To:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>; Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Subject:** RE: HRC - letter 18-12-20.docx

Definitely change this to 'New Zealand Chinese Community' as that is how they refer to themselves.

Best wishes

Rob

Robert Manfield  
Senior Communications Advisor | Kaiwhakawhitiwhiti Korero Matua  
Office of the Chief Executive | Tari o te Whakahaere  
New Zealand Qualifications Authority | Tohu Matauranga o Aotearoa  
[125 The Terrace](#)  
PO Box 160, Wellington



---

**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 11:39 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>  
**Subject:** RE: HRC - letter 18-12-20.docx

Hi Kristine

Is this ready to go.. or do you want me to change the reference to Chinese New Zealanders?

Many thanks  
Elizabeth

---

**From:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Sent:** Friday, 18 December 2020 11:37 AM  
**To:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** Re: HRC - letter 18-12-20.docx

Nice, thanks, happy with that ....

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**From:** Kristine Kilkelly <[Kristine.Kilkelly@nzqa.govt.nz](mailto:Kristine.Kilkelly@nzqa.govt.nz)>  
**Sent:** Friday, December 18, 2020 9:56:38 AM  
**To:** Grant Klinkum <[Grant.Klinkum@nzqa.govt.nz](mailto:Grant.Klinkum@nzqa.govt.nz)>  
**Cc:** Rob Manfield <[Rob.Manfield@nzqa.govt.nz](mailto:Rob.Manfield@nzqa.govt.nz)>; Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Subject:** HRC - letter 18-12-20.docx

Morena Grant

I have attached the draft response to the Commissioner's follow up letter. Richard D'Ath has also reviewed and provided good text from the Ministry.

I need to check the reference in the letter to "Chinese New Zealanders" and whether this should be more correctly expressed as the "New Zealand Chinese Community"

Kristine

**From:** [Meng Foon](#)  
**To:** [Elizabeth Templeton](#); [Dorothy Raroa](#)  
**Cc:** [Hon Chris Hipkins](#); [Andre Afamasaga](#)  
**Subject:** RE: Letter from the NZQA Chief Executive  
**Date:** Friday, 18 December 2020 3:18:16 PM

---

Mere Kirihimete ki a koutou ma Elizabeth

Dorothy will arrange a hui early next year for us

Thanks for the opportunity to contribute to a better Aotearoa

Kia ora Meng

Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

m: [9\(2\)\(a\)](#)

e: [MengF@hrc.co.nz](mailto:MengF@hrc.co.nz) | w: [www.hrc.co.nz](http://www.hrc.co.nz)

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**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>

**Sent:** Friday, 18 December 2020 12:33 p.m.

**To:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>

**Cc:** Hon Chris Hipkins <[Chris.Hipkins@parliament.govt.nz](mailto:Chris.Hipkins@parliament.govt.nz)>

**Subject:** Letter from the NZQA Chief Executive

Tena koe Mr Foon

Please find attached a letter from Dr Grant Klinkum further to his correspondence yesterday.

Nga mihi

**Elizabeth Templeton**

Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive** | Tari o te Pou Whakahaere  
**NZQA** | Mana Tohu Matauranga o Aotearoa

+64 04 463 3339

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)



---

**From:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Sent:** Thursday, 17 December 2020 3:53 PM  
**To:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Cc:** Hon Chris Hipkins <[Chris.Hipkins@parliament.govt.nz](mailto:Chris.Hipkins@parliament.govt.nz)>  
**Subject:** Re: Letter from the NZQA Chief Executive

Tena koutou meri kirihimete look forward to hearing from you soon

Kia Ora Meng

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Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-Iwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

m: 9(2)(a) [REDACTED]

e: [MengF@hrc.co.nz](mailto:MengF@hrc.co.nz) | w: [www.hrc.co.nz](http://www.hrc.co.nz)

a: PO Box 10424, The Terrace, Wellington 6143

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**From:** Elizabeth Templeton <[Elizabeth.Templeton@nzqa.govt.nz](mailto:Elizabeth.Templeton@nzqa.govt.nz)>  
**Sent:** Thursday, December 17, 2020 1:45:42 PM  
**To:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Cc:** Hon Chris Hipkins <[Chris.Hipkins@parliament.govt.nz](mailto:Chris.Hipkins@parliament.govt.nz)>  
**Subject:** Letter from the NZQA Chief Executive

Tena koe Mr Foon

Please find attached a letter from Dr Klinkum to your letter of 17 December 2020.

Nga mihi

**Elizabeth Templeton**

Senior Advisor, Chief Executive and Ministerial Services  
**Office of the Chief Executive** | Tari o te Pou Whakahaere  
**NZQA | Mana Tohu Matauranga o Aotearoa**

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---

**From:** Meng Foon <[MengF@hrc.co.nz](mailto:MengF@hrc.co.nz)>  
**Sent:** Thursday, December 17, 2020 10:13 AM  
**To:** Grant Klinkum  
**Cc:** [chris.hipkins@parliament.govt.nz](mailto:chris.hipkins@parliament.govt.nz)  
**Subject:** Concerns raised by Chinese Community

Tena koe Dr Klinkum

Please find **attached** my letter for your consideration.

If you have any queries, please let me know.

Kia ora, Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-lwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

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a: PO Box 10424, The Terrace, Wellington 6143

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Kia ora Xie Xie



**Meng Foon**

Race Relations Commissioner | Kaihautu Whakawhanaungatanga-a-lwi  
New Zealand Human Rights Commission | Te Kahui Tika Tangata

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a: PO Box 10424, The Terrace, Wellington 6143

*For appointments, please contact 09-3914098 or email at [DorothyR@hrc.co.nz](mailto:DorothyR@hrc.co.nz).*



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**From:** [Lisa Marriner](#)  
**To:** [Jennifer Scott](#)  
**Cc:** [Will Spencer](#)  
**Subject:** Draft NCEA Level 2 History Complaint - 9(2)(a)  
**Date:** Friday, 18 December 2020 4:11:03 PM

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Kia ora Jennie

Here is an e-copy of the draft response letter to 9(2)(a) regarding her complaint about NCEA Level 2 History paper.

Ngā mihi

Lisa

**From:** [Assessment Feedback](#)  
**To:** 9(2)(a)  
**Cc:** [Will Spencer; Assessment Management Team](#)  
**Subject:** Response to your email regarding the NCEA Level 2 History Examination 2020  
**Date:** Wednesday, 23 December 2020 1:58:11 PM

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Kia ora 9(2)(a) please find attached our response to your email regarding the NCEA Level 2 History Examination 2020.

NZQA Assessment Feedback