



NEW ZEALAND QUALIFICATIONS AUTHORITY
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

8 August 2022

[REDACTED]

Tēnā koe [REDACTED]

Official Information Act Request

Thank you for your request of 11 July 2022, under the Official Information Act 1982, for the following information:

1. How much did your organisation spend on advertising, public relations campaigns, and publications in total between 1 July 2021 and 30 June 2022?
2. How many FTE staff in total were employed by your organisation as at 30 June 2022?
3. What was the total staff headcount for your organisation as at 30 June 2022?
4. What percentage of FTE staff in your organisation were earning a salary of \$100,000 or more as at 30 June 2022?
5. How many FTE staff were employed by your organisation for the COVID-19 Response as at 30 June 2022, if any, and how many of these roles are permanent?
6. How many square meters of owned and leased office space did your organisation have as at 30 June 2022, and how did this compare to the previous five years?
7. What was the attrition rate/unplanned turnover rate for your organisation for the 12 months ending 30 June 2022?

How much did your organisation spend on advertising, public relations campaigns, and publications in total between 1 July 2021 and 30 June 2022?

Between 1 July 2021 and 30 June 2022¹, NZQA spent the following:

- Advertising and Public Relations Campaigns: \$13,800.32
- Publications: \$109,238.22

How many FTE staff in total were employed by your organisation as at 30 June 2022?

NZQA had a FTE count of 438 as at 30 June 2022.

What was the total staff headcount for your organisation as at 30 June 2022?

NZQA's staff headcount was 450 as at 30 June 2022.

¹ Please note that these numbers are based on the unaudited financial records for the year ended 30 June 2022.

What percentage of FTE staff in your organisation were earning a salary of \$100,000 or more as at 30 June 2022?

41 per cent of NZQA staff earn a salary of \$100,000 or more.

How many FTE staff were employed by your organisation for the COVID-19 Response as at 30 June 2022, if any, and how many of these roles are permanent?

No FTE staff were employed for the COVID-19 response as at 30 June 2022.

How many square meters of owned and leased office space did your organisation have as at 30 June 2022, and how did this compare to the previous five years?

Location (Leased)	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17
125 Terrace	5721 m2	5721 m2	5721 m2	5721 m2	5213 m2	5213 m2
ERO (Auckland)	16 m2	16 m2	16 m2	16 m2		
MoE (Auckland)		32 m2	32 m2	32 m2		
113-119 The Terrace					865 m2	865 m2
600A GSR Auck					381 m2	381 m2

What was the attrition rate/unplanned turnover rate for your organisation for the 12 months ending 30 June 2022?

NZQA's attrition rate for the 12 months ending 30 June 2022 was 20.8%

As part of the commitment to open and transparent government, NZQA is proactively releasing responses to Official Information Act requests which are of public interest. NZQA intends to publish its response to this request with the next quarterly release of documents. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact Elizabeth Templeton in the Office of the Chief Executive, email elizabeth.templeton@nzqa.govt.nz or telephone (04) 463 3339.

If you are dissatisfied with our response, you have the right, under section 28(3) of the Official Information Act 1982, to lodge a complaint with the Office of the Ombudsman at www.ombudsman.parliament.nz. You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Nāku nā



Dr Grant Klinkum
Pouwhakahaere/Chief Executive