

29 November 2022

Tēnā koe

Official Information Act Request

Thank you for your request of 31 October 2022, under the Official Information Act 1982, for the following information:

- *Staff annual turnover rates 2011/12 and 2021/22*
- *Total employees (FTE) 2011/12 and 2021/22*
- *Average employee salary 2011/12 and 2021/22*
- *Total contractors (FTE) 2011/12 and 2021/22*
- *Total contractor spend 2011/12 and 2021/22*
- *Average contractor hourly rate 2011/12 and 2021/22*
- *Total women in executive leadership team (or similar) 2011/12 and 2021/22*
- *Total Maori in executive leadership team (or similar) 2011/12 and 2021/22*

Response:

1. Staff annual turnover rates in 2011/12 were **12.2%** and in 2021/22 were **20.8%**
2. Total employees (FTE) in 2011/12 were **404.6** and in 2021/22 were **431**.
3. Average employee salary 2011/12 was **\$76,971** and in 2021/22 was **\$99,746**.
4. Total contractors (FTE) 2011/12 and 2021/22 - NZQA is able to confirm the level of investment made in contractors in each of the requested periods, but is not able to confirm the number of individual contractors.

This question is therefore refused under section 18(g) of the Official Information Act 1982.

5. Total contractor investment in 2011/12 was **\$4,973,977** and 2021/22 was **\$10,646,340**.
6. Average contractor hourly rate 2011/12 and 2021/22 – NZQA is able to confirm the level of investment made in contractors in each of the requested periods, but is not able to confirm the number of individual contractors and therefore cannot provide an average contractor hourly rate.

This question is therefore refused under section 18(g) of the Official Information Act 1982.

7. Total women in executive leadership team (or similar) in 2011/12 was **2** and in 2021/22 was **3**.
8. Total Maori in executive leadership team (or similar) 2011/12 was **1** and in 2021/22 was **1**.

As part of the commitment to open and transparent government, NZQA is proactively releasing responses to Official Information Act requests which are of public interest. NZQA intends to publish its response to this request with the next quarterly release of documents. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact Elizabeth Templeton in the Office of the Chief Executive, email elizabeth.templeton@nzqa.govt.nz or telephone (04) 463 3339.

If you are dissatisfied with our response, you have the right, under section 28(3) of the Official Information Act 1982, to lodge a complaint with the Office of the Ombudsman at www.ombudsman.parliament.nz. You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Nāku nā



Dr Grant Klinkum
Pouwhakahaere/Chief Executive