

10 September 2019



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

Dear [REDACTED]

### Official Information Act Request – Use and cost of psychometric testing

Thank you for your request of 28 August 2019, under the Official Information Act 1982, for the following information:

*Can you please provide us with the following information under the Official Information Act 1982:*

- 1. A description of the types of occasions (for example assessing job applicants at point of recruitment, assessing staff as part of a management of change process) that your agency has used psychometric testing of job applicants and/or employees between 1 July 2017 and 31 June 2019.*
- 2. The total cost of the use of psychometric testing to your agency (for the avoidance of doubt this includes the cost to third parties arranging for the testing on your behalf) between 1 July 2017 and 31 June 2019.*
- 3. If your agency has engaged external organisations to conduct or analyse any psychometric testing during this period, the names of the organisations.*

For the period 1 July 2017 to 30 June 2019, NZQA has not used psychometric testing and therefore there was no cost to this activity and no external organisations were used.

As part of the commitment to open and transparent government, NZQA is proactively releasing responses to Official Information Act requests which are of public interest. NZQA will be publishing its response to your request on its website at the end of September 2019. Your name and contact details will be removed before publication.

If you require further assistance or believe we have misinterpreted your request, please contact [REDACTED] in the Office of the Chief Executive, email [REDACTED]@nzqa.govt.nz or telephone (04) 463 [REDACTED]

If you are dissatisfied with our response, you have the right, under section 28(3) of the Official Information Act 1982, to lodge a complaint with the Office of the Ombudsman at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You can also telephone 0800 802 502 or write to the Ombudsman at PO Box 10152, Wellington, 6143.

Yours sincerely

A handwritten signature in black ink, appearing to read 'K Poutasi'.

Karen Poutasi (Dr)  
Chief Executive