

Disability Action Plan

How we will help disabled people



Mana Tohu Mātauranga o Aotearoa
New Zealand Qualifications Authority



www.nzqa.govt.nz

About this book



This book was written by the New Zealand Qualifications Authority. When you see **we** it means the New Zealand Qualifications Authority.



We wrote this book on 30 August 2024.



It is about the Disability Action Plan we wrote.



We wrote this book in an easy to read way.



Some hard words are in **bold** and in blue. They are thicker and darker. We explain what these words mean.

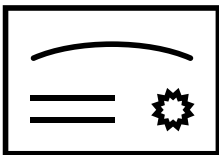
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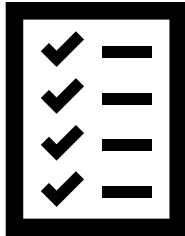


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What is an action plan?



An action plan says what a company wants to do.



Companies make action plans when they want to make something better.



Some companies are **government organisations**.



Government organisations are companies that work for the people of New Zealand.



They make action plans to make things better for people in New Zealand.

About the Disability Action

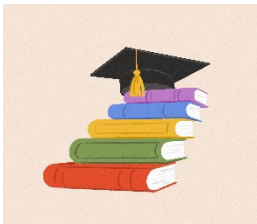
Plan we wrote



We wrote this action plan because we want to do 4 things.



1. We want to make sure that disabled school learners can do **assessments**. An assessment is a way to show that you know or can do something.



2. We want to make sure that disabled learners can take part in **tertiary education**. **Tertiary education** means learning after school.

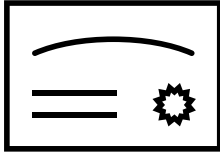


3. We want to make sure disabled people can use our services.



4. We want to make sure that disabled people can work at the New Zealand Qualifications Authority.

Our action plan and NCEA

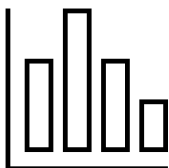


NCEA is a school **qualification**. A qualification shows that a learner has passed their assessments.



We want to make NCEA assessments better for disabled learners by:

- using technology that makes it easier for disabled learners to do assessments
- making assessments in a way that is good for everyone, including disabled learners
- making it easier for learners to get the support they need to do assessments
- measuring how easy it is for disabled learners to do assessments.



Our action plan and tertiary education



Tertiary education includes university and other places that teach people how to do a job.



We want to make tertiary education better for disabled learners by:

- checking that disabled people are supported while they learn
- telling tertiary education companies how to support disabled learners.



Our action plan and our customers



Our customers include learners and people who work at schools and tertiary education companies.

We want to make sure disabled customers can use our services. We will do this by:



- asking disabled learners how easy or hard it is to use our services, for example calling our contact centre



- making sure our online services are **accessible**. Accessible means everyone can use the service.

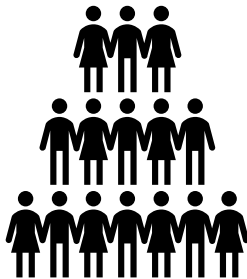
Our action plan and our staff



Our staff are the people who work at the New Zealand Qualifications Authority.



We want to be a **disability confident** organisation. Disability confident means disabled people are welcome to apply to jobs with us. It also means they will be treated well when they work for us.



We will become more disability confident by:

- having more disabled staff
- changing how we choose staff
- helping our staff feel confident when working with disabled staff.



How to contact us



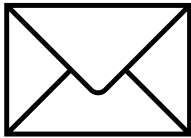
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