

<b>Title</b>	<b>Analyse services with a whānau centred approach integrating the principles of pūkengatanga</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>15</b>

<b>Purpose</b>	People awarded this unit standard are able to; apply SWOT and PESTE analysis to evaluate services with a whānau-centred approach incorporating the principles of pūkengatanga.
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<b>Classification</b>	Te Ara Hou ki te Ora > Whānau Ora
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<b>Available grade</b>	Achieved
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## Guidance Information

### 1 Definitions

*PESTE* refers to political, economic, social, technology and environment.

*Pūkengatanga* highlights the importance of keeping abreast of new knowledge, technology and models of whānau centred approaches and the abilities to reflect on personal practice as part of continuous self-improvement and sharing the lessons learnt.

SWOT refers to strengths, weaknesses, opportunities and threats.

*Whānau Ora* is about empowering whānau to take control of their future: to be self-determining (cohesive, resilient and nurturing); confidently participating in Te Ao Māori; to be living healthy lifestyles; to be participating fully in society; and to be economically secure; with initiatives that add value, build upon the strengths and capabilities already present in the whānau, and lead to better outcomes for whanau.

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## Outcomes and performance criteria

### Outcome 1

Apply SWOT analysis to evaluate services with a whānau-centred approach incorporating the principles of pūkengatanga.

Range evidence of one service provider is required.

### Performance criteria

- 1.1 Evaluation identifies service providers planning systems and processes that supports integrated services.
- 1.2 Evaluation identifies internal and external factors that may impact on the delivery of services.

- 1.3 Evaluation identifies constant changes taking place which affect the approach of services.
- 1.4 Evaluation identifies the capabilities and capacity of organisations workforce at an individual, team and service level to deliver services with a whānau centred approach.
- 1.5 Evaluation identifies pūkenga to strengthen data systems necessary to manage and provide quality services for whānau.

## Outcome 2

Apply PESTE analysis to evaluate services with a whānau-centred approach incorporating the principles of pūkengatanga.

Range evidence of one service provider is required.

## Performance criteria

- 2.1 Evaluation identifies service providers planning systems and processes that supports whānau-centred approach to services.
- 2.2 Evaluation identifies internal and external factors that may impact on the delivery of services.
- 2.3 Evaluation identifies constant changes taking place which affect the approach of services.
- 2.4 Evaluation identifies the capabilities and capacity of organisations workforce at an individual, team and service level to deliver services with a whānau-centred approach.
- 2.5 Evaluation identifies pūkenga to strengthen systems necessary to manage and provide quality services for whānau.

<b>Planned review date</b>	31 December 2023
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## Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	1 November 2018	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0165
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

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**Comments on this unit standard**

Please contact NZQA Māori Qualifications Services [mqs@nzqa.govt.nz](mailto:mqs@nzqa.govt.nz) if you wish to suggest changes to the content of this unit standard.